

| Category | Vendor | Offer headline | Summary | Link | Good for... |
|--|---------------------------------|---|--|---|--|
| UC&C | 3 Hong Kong | 3 Hong Kong offers 3 months' free Microsoft services to support businesses during Covid-19 outbreak | 3 Hong Kong has tied up with Microsoft Hong Kong to provide corporate customers with free subscriptions to Microsoft Office 365 services and applications. This part of Microsoft's "Empower HK Work from-Anywhere Support Programme" to help staff to work from home during the coronavirus outbreak. | https://alertify.eu/3-hong-kong-offers-3-months-free-microsoft-services-to-support-businesses-during-covid-19-outbreak/ | All businesses |
| Unified communication and collaboration | 8x8 | Free video meetings with expanded capabilities, plus enhanced support for remote users. | 8x8 is offering expanded global capabilities for the free in the standalone version of 8x8 Video Meetings, with 50 participants per meeting, no limits duration- unlimited participants if streaming via YouTube. 8x8 is also offering aBusiness Readiness Kit (including a team-wide messaging template, instructional resources, and best practice guidelines), plus a Rapid Expansion Program that provides the flexibility for customers to extend cloud communications to newly remote employees with no time or term commitment. | https://www.8x8.com/blog/corona-virus-business-continuity-planning | Organizations looking for an integrated UC suite (with calling plans and options for contact center functionality,) to support remote workers. |
| Apple MDM | Addigy | No server setup. No training cost. No commitment. 100% Risk-Free for 60-days. | The COVID-19 outbreak has forced schools and companies to work from home, and we want to help. Our solution lets you deploy software, create system configurations, and perform full audits in minutes. | https://addigy.com/covid-19-addigy-60?utm_content=covid-19-addigy-60 | Companies and educational institutions with large fleets of Apple mobile devices. |
| Customer engagement, document management, marketing automation | Adobe | Adobe offers creative professionals receive free services through May 31 | Students now have free, personal in-home access to Adobe Creative Cloud in place of their schools' in-classroom licenses through May 31, 2020. web-based PDF services on Adobe.com free through May 31, 2020. For Creative Cloud and Document Cloud team and enterprise customers in Value Incentive Plan (VIP), they are extending the renewal grace period to 60 days. For Creative Cloud and Document Cloud Enterprise Term License Agreement (ETLA) customers, Adobe will eliminate additional license charges for 60 days. | https://www.adobe.com/covid-19-response.html | Enterprise create professionals and students who can't pay licensing fees for Creative Cloud and Document Cloud |
| Remote working | Akamai | Akamai Business Continuity Assistance Program | This sudden increase in remote users is a challenge for many of our customers. Corporate VPN setups are typically not scoped for large numbers of off-site workers, and scaling access is expensive, slow, and complicated for most businesses. Akamai's enterprise security solutions can be globally deployed in less than 15 minutes to secure and manage remote access. Start today with a free 60-day self-service period of our Enterprise Application Access solution | https://www.akamai.com/uk/en/campaign/business-continuity-assistance-program.jsp | Security for remote working |
| Unified communication and collaboration | ALE (Alcatel Lucent Enterprise) | Free temporary licenses for ALE Rainbow | ALE is offering free licenses up until 30th June 2020 for ALE Rainbow. | https://conversation.al-enterprise.com/LP=7733?utm_campaign=2020-Q1_NAR_USA_Canada_ENT_EML_EN_RainbowBusinessContinuity_Email1&utm_medium=email&utm_source=Eloqua&elqTrackId=cce3c3c85594f15b6cb917cb3709072&elq=5638ff68 | Customers that need a cloud-based communication and collaboration service to enable staff to work remotely. |
| Remote access | ALE (Alcatel Lucent Enterprise) | Free network management license for one year | ALE is offering the cloud network management license (Alcatel-Lucent OmniVista Citrus) free for one year when businesses purchase an Alcatel-Lucent OmniAccess Stellar AP1201H access point. | https://conversation.al-enterprise.com/LP=7836?utm_campaign=2020-Q2_EUINO_ENT_EML_EN_BusinessContinuity_Converged_Email_Reminder&utm_medium=email&utm_source=Eloqua&elqTrackId=d260499f32934ce19d1e7ecc0d0b7df8&elq=5cf3513367f44cba0654a3b26bb0ac5&elqaid=18388&elqat=1&elqCampaignId=8035 | Businesses looking to support secure remote working |
| Remote working | Alert Logic | Alert Logic announces free endpoint protection & COVID-19 resource center | Alert Logic Essentials delivers next generation, machine learning-enabled endpoint protection, AWS configuration checks, asset discovery, and vulnerability scanning to help you meet your evolving security needs for remote workers. Alert Logic would like to offer you 90 days of MDR Essentials free, with your one year contract. You have the ability to opt-out of the annual contract within the 90 day time period at no charge or further financial obligation. | https://go.alertlogic.com/90-Day-Essentials-Offer.html | SMB and mid-market organizations with newly remote workers |
| Employee wellness | Applan | Applan COVID-19 Response Management Application | Available to all Applan customers and non-customer organizations with over 1,000 employees, the application provides a centralized location for organizations to track employee health status by location, employee assistance, access to corporate policies regarding the virus, and facilities that may have been exposed to COVID-19. | https://www.applan.com/covid-application-signup/ | Applan customers and companies with 1,000+ FTEs |
| Data privacy and analytics | Arago | Member and technology provider to the COVID-19 suppressing PEPP-PT initiative | PEPP-PT is an emerging pan-European initiative to track and trace COVID-19 local infection chains while complying with GDPR. Arago's HIRO knowledge automation engine is being utilized as a core part of this initiative. | https://hiroai.co/pan-european-privacy-preserving-proximity-testing/ www.pepp-pt.org | Member countries of the Pan-European Privacy-Preserving Proximity Tracing (PEPP-PT) initiative (as of 31 March 2020, there are eight countries involved) |
| Workforce automation | Aspect | Aspect offers free webinar series focused on managing at-home agent workforces | Starting April 2, 2020, Aspect's product and customer care teams will host an ongoing series of topic-driven webinars and live Q&A sessions specifically for its customers. They will focus on helping customers align many of the systems and capabilities they already have in place to enable and manage your at-home agent workforce | https://go2.aspect.com/remoteworking-webinars | Aspect customers managing increased volumes of at-home agent workforces |
| Connectivity | AT&T | Late payment guarantee | AT&T will not terminate the service of any wireless, home phone or broadband small business customer because of their inability to pay their bill due to disruptions caused by the coronavirus pandemic. A 60 day guarantee. AT&T will also waive any late payment fees that any wireless, home phone or broadband small business customer may incur because of economic hardship related to the pandemic. | https://about.att.com/pages/COVID-19.html#Businesses | Service assurance in late payment for SMEs |
| Connectivity | AT&T | Free FirstNet service for first responders | AT&T is giving three months of free wireless service for frontline nurses and physicians nationwide on the FirstNet network, which was built with AT&T in a public-private partnership with the First Responder Network Authority (FirstNet Authority). | https://www.prnewswire.com/news-releases/att-to-support-nurses-and-physicians-with-three-months-of-free-service-on-firstnet-network-301039168.html | Frontline healthcare workers |
| Broadband | AT&T (US) | Data caps suspended | AT&T is suspending data caps for broadband internet customers | https://about.att.com/pages/COVID-19.html | Stay productive, stay solvent |
| Unified communication and collaboration | Audiocodes | Free cloud voice infrastructure for partners. | Audiocodes are offering a subscription-based white-label service for partners to launch Microsoft Teams solutions for their customers based on Audiocodes cloud voice infrastructure. | https://online.audiocodes.com/audiocodes-live-for-microsoft-teams-discovery-call?utm_campaign=Work%20From%20Home%20-%20WFH%20-%20Promotion%20-%20March%202020&utm_source=hs_email&utm_medium=email&utm_content=852599378_hscncp2ANqztz-8ReQ2n5Y9nE4fht_4KCR09X8BwRMvlnF3qDrC4Av3K5Au_MhLTQVBU821jAAcWDICPWzc5Hb-DuxcaAVnEMOPv-awQ&hsml=85261586 | Partners wanting to white label Audiocodes voice infrastructure. |

| | | | | | |
|---|-------------------------------|---|---|---|---|
| Unified communication and collaboration | Audiocodes | Free SBC licenses for 90 days. | AudioCodes are offering free Session Border Controller (SBC) Licenses for existing Microsoft Teams customers looking to quickly enable work-at-home for 90 days. | https://online.audiocodes.com/work-at-home-promotion-2020?utm_campaign=Work%20From%20Home%20-%20WFH%20-%20Promotion%20-%20March%2020&utm_source=hs_email&utm_medium=email&utm_content=852599378_hsnccp2ANqz-8ReQ2n5Y9nE4fht_4K809X88w8Mvlnf3qDrC4Ay3K5Au-MhltTQVBLU821JAAcWDICPWzc5Hb-DuxcaAVnEMOPv-awQ&hsml=85261586 | Existing customers that want to temporarily add remote working capacity for 90 days. |
| Unified communication and collaboration | Avaya | Avaya Spaces for free to education institutions and non-profit organizations worldwide | Avaya is offering Avaya Spaces for free to all education institutions and non-profit organizations worldwide, with video conferencing for up to 200 participants. | https://www.avaya.com/blogs/archives/2020/03/avaya-spaces-cv/ | Collaboration utilizing chat, voice, video, meetings, and content sharing for up to 200 participants. |
| Network detection and response (NDR) | Awake Security | Awake Security offers hospitals and other healthcare facilities responding to the COVID-19 pandemic 60 days of free access to its security platform. The offer will be extended as necessary. | Awake's Network Detection and Response (NDR) platform detects potential threats on the network and on health IT devices, as well as remote users logging in through the virtual private network (VPN). The free offer also extends to its Managed Detection and Response tool, which provides threat monitoring, proactive threat hunting, and access to Awake's research team. | https://awakesecurity.com/press/covid-19-awake-security-offers-free-platform-access-to-support-healthcare-institutions/ | Healthcare organizations seeking to boost security during the crisis |
| Working from home | AWS | Remote working and learning | As more people are asked to work from home, AWS Free Tier allows people and businesses to test and use our remote work and learning services that can help with the transition to remote work, collaboration, and learning. These services include: <ul style="list-style-type: none"> •Amazon WorkSpaces - Desktop as a Service •Amazon Connect - Contact Center solution •Amazon Chime - Communication and Collaboration (Free offer available through June 30th) •Amazon WorkDocs - Content Collaboration (Free offer available through June 30th, and there is an offer that bundles this for free for WorkSpaces customers) <p>Through the AWS Data Exchange and AWS Marketplace, AWS is working with academics, researchers, and healthcare customers to source data, free of charge</p> | https://protect.us.mimecast.com/s/g0UIC2kg95ik6902F94pkA7d0m-mail.arinsights.com | Organizations that are working from home for the first time |
| Data management and Analytics | AWS | AWS COVID-19 data lake | To help researchers speed up analysis of COVID-19 pandemic data, AWS has made available an aggregated data lake that combines up-to-date and curated datasets. Data sources include case tracking data from Johns Hopkins and The New York Times, hospital bed availability from Definitive Healthcare, and over 45,000 research articles about COVID-19 and related coronaviruses from the Allen Institute for AI. | https://aws.amazon.com/blogs/big-data/a-public-data-lake-for-analysis-of-covid-19-data/ | Assisting global scientists and medical clinicians better respond to COVID-19 |
| Broadband and learning | Batelco (Bahrain) | Free browsing educational sites, unlimited Internet | All Batelco's fixed Broadband users will automatically benefit from the unlimited usage starting from 19 March until the end of May. | http://batelco.com/news-media/free-browsing-on-educational-sites-for-batelcos-fixed-home-broadband-customers/ | Improve digital skills |
| Employee safety | BlackBerry | Emergency Mass Notification for Employee Safety free for 60 days | BlackBerry ATtHoc allows organizations to unify their crisis communications giving leaders the information they need to make critical safety decisions and help protect their people. BlackBerry offers a pre-configured enterprise package that provides: Secure hosting on AWS Cloud via pre-configured app template; The ability to rapidly alert recipients via SMS, mobile app, voice calls and secure email; Easily target notification recipients by location or groups; Access to customer portal and live "Ask the Trainer" sessions. | BlackBerry ATtHoc | Organizations that need to prepare for crisis communications to keep their employees safe |
| Secure Remote Access | BlackBerry | Secure Remote Access for Employees Own Devices free for 60 days | BlackBerry Desktop provides secure containerized environment allowing employees to access email, corporate websites, servers, content and files on their personal device without the need for VPN or VDI, certificates and authentication or complicated sign-in procedures. | BlackBerry Desktop | Organizations that need to enable work from home for their employees |
| Endpoint security | BlackBerry | Endpoint security free for 60 days | BlackBerry Protect provides advanced endpoint protection using AI and added controls to safeguard against breaches and sophisticated threats. | BlackBerry Protect | Organizations that need to protect their employees desktops, laptops and mobile devices from malware and malicious scripts |
| Unified communication and collaboration | BlackBerry | Secure messaging and phone calls free for 60 days | SecuSuite allows employees to make secure phone calls, exchange secure messages using iOS and Android-based devices they already own. | SecuSuite | Government agencies, first responders, law enforcement, healthcare providers and enterprises that require high level of security for voice and messaging. |
| Unified communication and collaboration | BlueJeans | Free access to BlueJeans video conferencing to first responders and NGOs | BlueJeans is providing a free 90-day service for First Responders and NGOs helping with the Coronavirus response. | https://www.bluejeans.com/first-responder-free-ninety-days | Video conferencing specifically for NGOs and first responders. |
| Broadband | BT (UK) | Remove broadband caps. | Removing all caps on all of our broadband packages, all visits to the NHS online free | https://www.bt.com/coronavirus | Stay productive, stay solvent |
| Unified communication and collaboration | CafeX | Challo for free, with video meetings, chat and workspaces for remote workers | CafeX is offering companies free use of Challo until July 1, 2020 and free access to resources and support for companies affected by the coronavirus pandemic. | https://www.cafex.com/moving-business-forward-in-times-of-crisis/ | Online video meetings, virtual workspaces, chat and multi-company collaboration. |
| Unified communication and collaboration | Cisco | Upgrades to free version of Webex for up to 100 participants, unlimited usage, and no time restrictions. | Cisco have expanded the capabilities of their free Webex offer (in all countries where it is available) to provide unlimited usage (no time restrictions), support for up to 100 participants, and toll dial-in (in addition to existing VoIP capabilities). Also providing free 90-day licenses through partners and Cisco sales teams to prospects impacted by the pandemic. | https://www.webex.com/go-covid19.html | Unrestricted online meeting capability for up to 100 attendees |
| Remote education (US) | Classkick | Classkick Now Free for Coronavirus Affected Schools to Continue Children's Education | Classkick Pro School Membership is available for free for Coronavirus COVID-19 affected schools (a \$1499 value). With many more schools expected to close soon and children's education at stake, Classkick is offering Classkick Pro School for free for all schools in need. | https://classkick.com/coronavirus | US schools unable to educate pupils in person |
| Remote access | Cloudflare | Supporting small businesses during the COVID-19 outbreak | Cloudflare is offering Cloudflare for Teams seats at no cost for small businesses through September 1. There is no commitment to continue using the product after September 1. The program includes an optional 30-minute onboarding session with a technical expert. | https://www.cloudflare.com/smallbusiness/ | Remote access for small business. |
| Broadband, open WIFI | Comcast (US) | Open up WIFI, free low-income broadband | Opened up WIFI hotspots to non-subscribers. Qualifying low-income households can order up to 60 days broadband at no charge. | https://www.cordcuttersnews.com/comcast-att-announce-service-expansions-fee-waivers-in-wake-of-coronavirus-precautions/ | Stay productive, stay solvent |
| Security | Corvus Insurance | Corvus Insurance Offers Cyber Risk Reports to Healthcare Entities Responding to COVID-19 | As hospitals' staff and technology are strained due to ongoing efforts to combat the COVID-19 pandemic, the potential impact of a cyberattack is exacerbated and makes it more important than ever to reduce cyber risk. The outbreak also comes amid a sharp rise in cyberattacks on healthcare entities observed over the past six months. The Corvus initiative, offering Dynamic Loss Prevention (DLP) Reports, is a response to the heightened need to ensure all possible measures are taken to strengthen IT security in healthcare. | https://info.corvusinsurance.com/free-security-scan | healthcare provider that want to make sure their cybersecurity protections are up to date and sufficient. |
| Service outreach | Creatio | Creatio offers its products for free to organizations fighting against Covid-19 | Creatio, a global software company providing a leading low-code platform for process management and CRM, is announcing a new initiative aimed at helping businesses fight against the COVID-19 pandemic. Healthcare, charity, volunteering, governmental and similar organizations that are communicating and working to stop the spread and/or mitigate the consequences of the infection can use Service Creatio, customer center edition at no cost for six months. | https://www.creatio.com/company/news/18073 | Healthcare, charity, volunteering, governmental and similar organizations that are communicating and working to stop the spread |
| Security | CriticalStart and SentinelOne | CRITICALSTART and SentinelOne announced a new partnership Tuesday that will provide the world's increasingly remote workforce with free access to the same MOBILESOC security platform | The offering — available through June 15 — will provide users with an all-in-one SOC on-the-go, complete with full orchestration capabilities and endpoint alerts powered by SentinelOne. Most importantly, each user will receive full transparency and the ability to resolve endpoint alerts no matter where they are, allowing organizations to meet the needs of its new majority-remote workforce. | https://www.criticalstart.com/free-mobile-soc/ | Companies that need to provide secure remote access for employees now working at home. |

| | | | | | |
|--|---------------------|---|--|---|--|
| Security | Cymulate | We're Here to Help. Free Continuous Security Assessment + 60-Day License | Businesses continuously validate their security controls with our cloud-based platform to ensure they are optimally configured and protecting the organization. Get two weeks of free assessments of your email, web, and endpoint controls + test your employees' awareness to phishing attacks. We will also provide you two months to self-test your security controls against the latest threats, updated daily | https://cymulate.com/immediate-threats/ | Security assessments for remote working infrastructure. |
| Automation | Datamatics | Six months free use of TruBot | Datamatics announced its newly launched enterprise support program in response to the current COVID-19 situation. We are offering TruBot, our RPA solution to enable enterprises to navigate the situation. As part of this program, enterprises will get TruBot modules free for six months with 03 Bot license, 02 TruBot Designer licenses, 01 TruBot Cockpit license, and standard product support. There is no restriction on processing volumes, and as TruBot is a multi-skilled bot, one can manage multiple processes sequentially across an organization. | https://protect-us.mimecast.com/s/p5-fCQWQDwh6jR5p0xnBW7?domain=truBot.datamatics.com | This is a good way to use the power of an RPA bot to increase processing volume |
| Analytics | DataRobot | DataRobot opens up its platform for COVID-19 response efforts | DataRobot will provide the DataRobot enterprise AI platform free of charge to those interested in using it to help with the COVID-19 virus response effort. | https://protect-us.mimecast.com/s/0Qw7CYEQMGi3NnM7x504yq?domain=datarobot.com/ | COVID-19 researchers |
| Analytics | DataStax | DataStax is providing free site reliability engineering (SRE) expertise to companies and organisations running Apache Cassandra implementations | With Cassandra used as a database to support many critical services and online sites, supporting the database and cloud teams is a way for the DataStax to help organisations during the time of this pandemic. Cassandra is a cloud-native, open source database that can run at scale and support applications that create huge volumes of data. For community members, DataStax's SRE team will provide support and advice at no charge. | https://www.datastax.com/keepcalm | Companies, organisations and community initiatives using Cassandra as part of their application stacks |
| Secure access | DH2i | Free Access to DxOdyssey Effective Immediately | Accommodating new levels of workplace flexibility—especially doing so in a safe and secure way—is a nearly insurmountable hurdle for many organizations out there. For that reason, the DH2i team has decided to provide our DxOdyssey software, totally free-of-charge, to any organizations that need it to access work computers from home and ensure the safety of their teams during these trying times. This offer will continue until August 31st at the earliest, and we will evaluate whether to further extend the offer at that time based on the status of the pandemic. | https://dh2i.com/blog/a-message-from-our-coo-free-access-to-dxodyssey-effective-immediately/ | Organizations with employees new to working from home |
| AI-powered chatbots | Directly | Directly pays retail workers to train AI chatbots | Directly is temporarily providing its platform to that company's retail employees, so they can get back to work after store closures. Here's how it works: these retail employees are already experts in the products and services this company sells, so Directly pays them to train the AI for a chatbot (which serves up automatic answers to consumers and needs consistent input and training from experts like the retail employees) or to answer live customer questions. | www.directly.com | Retail workers who are unemployed due to store closures |
| Data management and Analytics | DOMO | Coronavirus (COVID-19) Tracker | Working with data from WHO, CDC, Johns Hopkins University, Worldometer (all curated by Enigma), DOMO has created an interactive COVID-19 Tracker that can be used as an objective, 3rd party, comparative resource. | https://www.domo.com/coronavirus-tracking | Helping citizens better track the spread of COVID-19 |
| Broadband | Du (UAE) | Speed upgrades and various free services | Offers around broadband speed upgrade; free internet calling; free VoD; two months' free subscription to Amazon Prime | https://www.du.ae/goodtobehome | Stay productive, keep kids occupied |
| Quantum computing | D-Wave | D-Wave Provides Free Quantum Cloud Access for Global Response to COVID-19 | D-Wave Systems announces the immediate availability of free access to its quantum systems via the Leap quantum cloud service for anyone working on responses to the COVID-19 crisis. | https://www.dwavesys.com/press-releases/d-wave-provides-free-quantum-cloud-access-global-response-covid-19 | Companies, research institutions, and individual researchers working on response to the crisis |
| Anti-ransomware for healthcare providers | Emsisoft | Free ransomware help for healthcare providers during the coronavirus outbreak | In partnership with incident response company Coveware, we will be offering completely free help to critical care hospitals and other healthcare providers that are on the front lines of COVID-19 and have been impacted by ransomware. Subject to our own capacity, we aim to provide this service for the duration of the crisis to healthcare providers anywhere in the world. | https://blog.emsisoft.com/en/35921/free-ransomware-help-for-healthcare-providers-during-the-coronavirus-outbreak/ | Ransomware attack prevention for healthcare organizations |
| Unified communication and collaboration | Etisalat (UAE) | Free cloud collaboration for businesses | Free access to cloud collaboration tool CloudTalkfor businesses until June | https://www.etisalat.ae/en/smb/connectivity-talk/CloudTalk-meeting-offer.jsp | Stay productive, collaborate remotely |
| Remote working | Genesys | Genesys offers free 90 days of Genesys Cloud to enable seamless remote working | To help maintain business continuity in this time, we have a number of options available to Genesys customers: Voice and email routing. Interaction recording. Employee collaboration tools. Agent and supervisor eLearning. Free 90 days of Genesys Cloud. Free installation in 48 hours. No contracts, no commitments. No strings attached. When all this is over, we'll go back to business as usual. No minimum or maximum seat counts. Use what you need to keep your employees and customers connected. | https://www.genesys.com/campaign/genesys-rapid-response | For all contact centers that need to rapidly transition their physical contact centers over to remote service. |
| Broadband | Globe (Philippines) | Bill payment extension for 30 days | For all postpaid customers, 30 day extension | https://www.globe.com.ph/about-us/newsroom/corporate/30-day-bill-payment-extension-postpaid.html | Stay productive, stay solvent |
| Data management and Analytics | Google | COVID-19 public datasets | Google has opened up several COVID-19 public datasets for free access in order to help medical professionals speed virus research. Data resources include Johns Hopkins Center for Systems Science and Engineering COVID-19 data, the U.S. Census Bureau's American Community Survey data, and OpenStreetMaps data. Relatedly, Google has also provided \$20 million in Google Cloud credits to academic institutions and research organizations. This is meant to speed research into potential therapies and vaccines. | https://cloud.google.com/blog/topics/inside-google-cloud/how-google-cloud-is-helping-during-covid-19?mod=article_inline | Assisting global scientists and medical clinicians better respond to COVID-19 |
| Unified communication and collaboration | Google | Free access to advanced hangouts Meet video-conferencing capabilities with G-Suite | Google is rolling out free access to advanced Hangouts Meet video-conferencing capabilities to all G Suite and G Suite for Education customers globally including: Larger meetings, for up to 250 participants per call Live streaming for up to 100,000 viewers within a domain The ability to record meetings and save them to Google Drive These features are available at no additional cost to all customers until July 1, 2020. | https://cloud.google.com/blog/products/g-suite/helping-businesses-and-schools-stay-connected-in-response-to-coronavirus | Enterprise conferencing |
| Mobile management and security | Google | Endpoint management is included for Google G Suite or Cloud Identity Customers | Not so much a trial, but an important reminder that Google G Suite and Cloud Identity customers have access to endpoint management capabilities by Google for Android, iOS, Windows, Chrome OS, MacOS and Linux. | https://gsuite.google.co.uk/intl/en_uk/product/s/admin/endpoint/ | Businesses looking to secure remote worker devices |
| Remote working | Google | Google Meet, the video conferencing product, is being made free for everyone, with availability rolling out over the coming weeks | Starting in early May, anyone with an email address can sign up for Meet and enjoy many of the same features available to our business and education users, such as simple scheduling and screen sharing, real-time captions, and layouts that adapt to your preference, including an expanded tiled view. | https://protect-us.mimecast.com/s/KQjCoxVZvtOnGkD8CZNLxb?domain=blog.google | Ideal for team meetings for those organizations without a corporate tool |
| Covid-19 | Group of vendors | Intel, Mozilla, and others join pledge to make IP freely available to fight coronavirus | A number of organizations, including Intel, Mozilla, and Creative Commons, have joined the Open COVID Pledge, an effort led by legal experts and scientists to make intellectual property (IP) available for the fight against COVID-19. The aim is to bolster cooperation in pursuit of an end to the coronavirus pandemic. To support that goal, companies, institutions, and universities will give free licenses to their patents, copyrights, and certain other property rights to anyone developing technologies for the diagnosis, prevention, or treatment of COVID-19. | https://venturebeat.com/2020/04/07/intel-mozilla-creative-commons-join-pledge-to-make-ip-freely-available-to-fight-coronavirus/ | Organizations directly involved in the fight against COVID-19 |
| Collaboration | HighSide | HighSide Launches Free CyberSecurity Relief Initiative for Companies Rapidly Transitioning to Remote Work. Offer lasts through at least Sept 1. | Due to their architecture constraints, platforms like Slack, Okta, Cisco Duo, Microsoft Teams or Zoom aren't secure, and neither are Shadow IT apps like WhatsApp, so companies need a secure and compliant alternative in short order, especially across the financial, healthcare, pharmaceutical and manufacturing sectors. HighSide's unified communication platform looks and functions like tools employees want to use, but with the security and compliance functionality required by the C-suite and regulators. | https://highside.io/covid-19-secure-compliant-remote-work | Regulated enterprises transitioning to remote work |

| | | | | | |
|---|---|--|--|---|--|
| Security for home workers | HP | HP Sure Click Pro will be offered free of charge for download on HP and non-HP devices | The new offerings include HP Pro Security Edition, HP Proactive Security, and HP Sure Click Enterprise. Security threats evolve and disrupt business every day. With the recent surge of remote workers, it is paramount to be aware of the increased risks of working from home. Over 80% of home office routers have been found to be vulnerable to potential cyberattacks. Emails also pose a significant risk to organizations with over 90% of PC infections originating from attachments and 96% of security breaches aren't discovered until months later. | https://press.ext.hp.com/us/en/press-releases/2020/hp-advances-pc-security-cutting-edge-innovations.html | This is designed to ensure that now more people are home working they remain secure. This is particularly important as many organizations had no plans or procedures for home working. |
| IT Management | HPE | Remote management of infrastructure | As you know, in today's environment, many customers and partners have been faced with new challenges, such as closed offices, inaccessible server rooms, and and/or work-from-home mandates. HPE could help, so have made HPE Integrated Lights-Out (iLO) Advanced FREE OF CHARGE for all HPE customers and partners through December 31, 2020. This will empower administrators to manage their environments in a safe and reliable manner through HPE iLO's robust remote capabilities via a rich remote server management experience that's easy to use and it also provides end-to-end server security. | https://protect-us.mimecast.com/s/PEJc4vk97Uj6M0rGcQZyF?domain=mail.arinsights.com | This will help organizations where they cannot access remote equipment. |
| On-line learning | IBM | IBM extends its digital education resources to all for free | IBM has extended online education resources like IBM Skills, Open P-TECH and IBM AI Education series for teachers. These free programs and courses can give users the tools needed to explore new ideas, careers, and courses – anytime, anywhere. | https://www.ibm.com/blogs/corporate-social-responsibility/2020/03/pandemic-impacts-millions-of-students-globally-can-digital-learning-help/ | Online learning |
| Data management and Analytics | IBM | Watson Assistant for Citizens (Virtual Assistant) via the IBM Cloud at no charge for 3 months | IBM is offering Watson Assistant pretrained with COVID-19 questions via the IBM Cloud available for no charge for at least 90 days, and will assist with initial setup. | https://www.ibm.com/watson/covid-response | Organizations wanting responses to common questions about COVID-19 directly leveraging U.S. CDC guidance |
| Data management and Analytics | IBM | The ability to track and record Covid-19 cases in a local area. | Offered through The Weather Channel app, weather.com, IBM has launched an interactive dashboard to help citizens better track COVID-19 for specific locales. | https://weather.com/coronavirus | Helping citizens understand the spread of COVID-19 locally |
| Unified communication and collaboration | Inference Solutions | Inference Solutions Will Give You a Team of Virtual Agents to Respond to a Surge in Customer and Employee FAQs | For a limited time, service providers, businesses, healthcare organizations and government agencies can license five voice-based virtual agents that have the skills to answer frequently asked questions using speech recognition, text-to-speech and natural language understanding (NLU). Inference will waive the standard licensing fees for the IVAs through June 30. | https://www.inferencesolutions.com/news-releases/2020/3/23/inference-solutions-will-give-you-a-team-of-virtual-agents-to-respond-to-an-influx-of-customer-and-employee-faqs | Contact centers needing support |
| Data management and Analytics | Informatica | COVID-19 Crisis Response License Program | Informatica has established a new program that aims to help its customers engage in and support COVID-19 related research and response. To that end, the company is accepting nominations that would allow those selected to go above their current licensed quantity on their existing eligible Informatica products at no additional cost. Nominations are open now, but note that this program is slated to end on June 30, 2020. | https://now.informatica.com/COVID19_Customer_Update.html | Assisting enterprise data practitioners in better respond COVID-19 |
| Mobile network testing | Infovista | 90 day free licencing | Infovista announced a new module for its TEMS™ Investigation solution to allow ongoing drive testing conducted by mobile operators to meet social distancing requirements in response to the COVID-19 pandemic. The optional module will be made available for free for 90 days as part of the Infovista response to the ongoing health emergency. | https://protect-us.mimecast.com/s/FTZCrkEYwA6RzKpFz_uD?domain=know.infovista.com | This helps operators keep staff safe by enabling social distancing while performing drive testing |
| Unified communication and collaboration | Intermedia | AnyMeeting Pro available to all new users for free through the end of 2020, with full video conferencing features and no meeting time limits | Free use of AnyMeeting Pro available to new customers through 2020, with full video conferencing capabilities with no restriction on the length of the meeting. Also offering One free Webinar Pro license per account which enables companies to hold larger live broadcast events for up to 200 people. | https://www.prnewswire.com/news-releases/in-response-to-covid-19-pandemic-intermedia-offers-free-video-conferencing-and-webinar-solutions-through-end-of-2020-301025949.html?c=eml_cleartime | Medium-sized corporate all-hands meetings, webinars, lectures, and other virtual events - for up to 200 participants |
| UC&C | IP Telecom | IP Telecom rolls out free video conferencing solution for Irish business and healthcare sectors | Irish service provider IP Telecom is offering a free online video conferencing solution for all Irish businesses. The solution is fully open source and utilizes the Jitsi-meet software. The solution is a fully encrypted, web-based video conferencing solution that allows colleagues and vendors to continue with face to face meetings during the Coronavirus outbreak. | http://prwire.me/ip-telecom-roll-out-100-free-video-conferencing-solution-for-irish-business-and-healthcare-sectors/ | Irish businesses and healthcare workers |
| Covid-19 risk | IPSoft | IPSoft's Amelia offers free information and risk factors about Covid-19 | Consumers can gain free access to the Covid-19 digital assistant that interacts with them to assess their risk factors for the virus and offers recommendations and advice for how and where they can seek help. | www.ipsoft.com | Consumers who want targeted information about the virus and how and if they personally are affected |
| Security | Irdeto | Software protection for those fighting the global pandemic | By donating software protection to those companies involved in this global fight, Irdeto is eliminating the fear of cyberattacks by underpinning these innovative services, apps and solutions with premium security. Companies can rely on creating life-saving applications, platforms and online services, while Irdeto provides the enhanced security that is needed to make sure these tools and applications run as intended, and to keep critical data such as patient information safe. | https://go.irdeto.com/trusted-software-let-us-beat-covid-19-together | Companies producing equipment, materials, and services to combat the coronavirus |
| Security | ISC(2) | (ISC)² Provides Free and Deeply Discounted Learning Opportunities During COVID-19 | (ISC)² – the world's largest nonprofit association of certified cybersecurity professionals – today announced several offers to the cybersecurity community that provide world-class training at deeply discounted prices. These opportunities recognize the many hardships and disruptions caused by the COVID-19 pandemic and are an effort to support the ongoing professional development of cybersecurity professionals globally. | https://www.isc2.org/notice/COVID-19-Response | Security professionals looking to improve their skills during the crisis. |
| Apps, learning, collaboration | Italy "Digital Solidarity" vendor coalition | Official site for free/discounted digital support offers from various tech vendors | From free SaaS, online learning to broadband offers to consumers and businesses | https://solidarietadigitale.agid.gov.it/#/ | Stay productive, stay solvent |
| Remote working | Ivanti | free use of its Cloud Service Appliance to its existing and new Ivanti Endpoint Manager customers until October 31, 2020 | The Cloud Service Appliance complements Ivanti Unified Endpoint Manager to allow for remote troubleshooting so that IT teams may help users resolve issues in less time with less effort. | https://protect-us.mimecast.com/s/baUCpYR2u5r0j3CDd2f5?domain=nam03.safelinks.protection.outlook.com | To help IT teams manage the remote workers |
| Pop-up testing sites | Juniper | Networking kits for hospitals to set up pop-up testing sites | During these unprecedented times, Juniper is working hard to ensure that we play our part in providing timely support for our customers and communities. As part of this initiative, Juniper is offering networking kits to hospitals needing to create pop-up COVID-19 testing facilities in parking lots, church halls etc. Currently being offered in the US, Canada and the UK, these kits are at no cost and with no strings attached. | https://blogs.juniper.net/en-us/engineering-simplicity/juniper-networks-actions-to-support-healthcare-providers-during-the-covid-19-response | This will help hospitals quickly set up remote testing sites |
| Data management and Analytics | Kaggle | Kaggle COVID-19 Challenge | In response to the COVID-19 pandemic, the White House and a coalition of leading research groups have prepared the COVID-19 Open Research Dataset (CORD-19). Kaggle is asking users to use this dataset to answer key questions, drawn from the NASEM's SCIED and other global agencies. | https://www.kaggle.com/allen-institute-for-ai/CORD-19-research-challenge | Assisting global scientists in better understanding the spread of COVID-19 |
| Security | Kaspersky | Kaspersky supports healthcare institutions amid COVID-19 pandemic with free product licenses for six months | Kaspersky has announced free availability of its core endpoint security products for medical organizations in order to help them stay protected from cyberthreats during the COVID-19 pandemic. The full list of B2B products available for free for six months include: Kaspersky Endpoint Security Cloud Plus, Kaspersky Security for Microsoft Office 365, Kaspersky Endpoint Security for Business Advanced and Kaspersky Hybrid Cloud Security. | https://usa.kaspersky.com/about/press-releases/2020_kaspersky-supports-healthcare-institutions-amid-covid-19-pandemic-with-free-product-licenses-for-six-months | Securing endpoints to deal with increased use of remote working |
| Security training | Kaspersky | Kaspersky offers free online modules to minimize risk while working remotely | Kaspersky today announces the introduction of a new free online module about working from home security basics. This offering aims to help customers and partners ensure that remote working does not pose a security danger to their businesses. The module will help customers minimize the risk of catching the virus and will show how an employee, even with minimal expertise in IT and IT security, can organize a secure working from home environment. | https://protect-us.mimecast.com/s/IASDCwpEK8HlgMBEFvzFq?domain=kas.pr | Organizations and individuals new to remote working |
| UC&C | Kazakhtelecom | Kazakhtelecom, QazCloud and Cisco Systems offer free access to web conferencing | QazCloud, a subsidiary of Kazakhtelecom and NWF Samruk-Kazyna JSC, together with Cisco Systems, have opened free access to the conference platform Cisco Meeting Server (CMS) to support companies that are forced to switch to remote working due to the Emergency situation in the country. | https://telecom.kz/en/news/view/31892 | Kazakh businesses with remote workers |

| | | | | | |
|---|---------------|--|---|---|--|
| Security | KnowBe4 | Free Course: Internet Security When You Work From Home | KnowBe4 offers a complimentary home course (password: homecourse) for internet security to help those looking to learn more about how to protect themselves and their families from security threats at home. Topics such as passwords, malware, keeping identities safe, and email and attachments safety are covered. | https://www.knowbe4.com/work-from-home-course? | Training users on work from home security |
| Automation | Kryon Systems | Kryon Provides RPA Solution for Maccabi Healthcare Services' COVID-19 Response | Kryon worked with one of Israel's largest healthcare organizations, Maccabi, and the country's Ministry of Health. During this pandemic, the Ministry was uploading and sending test results and medical files twice each day, resulting in much backlog. Kryon used RPA to automate this process and is offering this automation free to any healthcare organization or government. | https://www.kryonsystems.com/kryon-provides-rpa-solution-for-maccabi-healthcare-services-covid-19-response-in-less-than-48-hours/ | Healthcare providers; testing locations; governments |
| Unified communication and collaboration | Lifesize | Unlimited video meetings, no time limits, free for 6 months | Offering an unlimited number of free licenses for six months to organizations impacted by COVID-19, worldwide. | https://pages.get.lifesize.com/remote-work-with-lifesize/ | Any organization that need to extensively use video conferencing as a modality |
| Unified communication and collaboration | Logitech | Logitech provides free solutions for K-12 educators | K-12 teachers can request to receive a complimentary webcam and headset bundle from Logitech's dedicated application website to continue teaching outside of the classroom. | https://blog.logitech.com/2020/03/25/staying-connected-to-the-classroom-logitech-provides-free-solutions-for-k-12-educators/ | Providing a hardware bundle to educators teaching remotely |
| Unified communication and collaboration | LogMein | Free, organization-wide use of LogMein products for 3 months, for key workers. | LogMein will provide healthcare providers, educational institutions, municipalities, and non-profit organizations (as well as any current LogMein customers) with free, organization-wide use of LogMein products for 3 months via Emergency Remote Work Kits. | https://www.gotomeeting.com/work-remote | Businesses that need to host meetings, virtual events, and webinars, plus tools to provide remote IT support for employee devices. |
| Security | Lucy Security | Stay secure as a remote worker | To help remote workers stay secure, Lucy Security created a free online resource, which offers free access to Lucy's most popular training videos, courses, checklists and more. The goal is to help new WFH employees learn to identify COVID-19 and other phishing emails, as well as address common BYOD issues such as security, privacy and data protection. | https://workfromhome.education/ | Security for those new to remote working |
| Unified communication and collaboration | Maxis | Stay in Business | Two-month free trial for fixed mobile convergence via Voice Connect App. Six-month free subscription for Maxis' Managed Unified Communications through Microsoft Teams for Teams Phone System and Teams Calling packages | https://www.maxis.com.my/about-maxis/newsroom/2020/marsh/maxis-is-supporting-malaysians-to-stay-home-and-stay-connected/ | Support for remote workers |
| Security | McAfee | Livesafe for all new and existing corporate and enterprise customers | 2 months of free Livesafe for a company's employees for use on their personal devices. It expires on May 31st and can be obtained by the following process: Go to www.mcafee.com/wfh Select your Country/Language, Enter in Company Code: COR754C85F, Enter your corporate email address, Click "Get Email" You will receive an email from McAfee which should be forwarded to your personal email and then clicked from a personal device. | www.mcafee.com/wfh | Secure personally owned devices |
| Security | MediaPro | Free Course: Staying secure whilst working from home | Working from home can be a fun change of pace, unless it's in the face of a global pandemic. Access a 10-minute course in most desktop or tablet browsers. Through scenario-based examples and drag-and-drop interaction, employees will learn about: Planning for remote work; Identifying and preventing out-of-office security threats; Establishing secure internet connections; The security behind VPNs | https://protect-us.mimecast.com/s/n30CQWNOwh63G4XNUx74e-7domain=mediapro.com/ | Any employee new to working from home |
| Data management and Analytics | Microsoft | Microsoft Bing COVID-19 tracker | Drawing from a host of sources including the World Health Organization (WHO), the the European Centre for Disease Prevention and Control (ECDC), and the US Centers for Disease Control and Prevention (CDC), Microsoft has launched an interactive COVID-19 tracker. | https://www.bing.com/covid | Helping citizens better track the spread of COVID-19 |
| Security threat notification | Microsoft | Microsoft providing AccountGuard for Healthcare workers for free | Microsoft AccountGuard for Healthcare is a security service offering notification of threats to Office 365 accounts. It is offered at no cost for healthcare providers on the front line of care combatting COVID-19, including hospitals, care facilities, clinics, labs, and clinicians, as well as pharmaceutical, life sciences, and medical devices companies that are researching, developing, and manufacturing COVID-related treatments, and non-governmental organizations (NGOs), and international non-governmental organizations (INGOs) (collectively, COVID-19 Responders). | https://www.microsoftaccountguard.com/healthcare/ | O365 users in Healthcare and related sectors |
| Unified communication and collaboration | Microsoft | Special E1 Trial license available in response to the COVID-19 outbreak. | Microsoft is offering a free 6-month trial of Office 365 E1 (and G1 license for the US government), inclusive of Microsoft Teams | https://docs.microsoft.com/en-us/microsoftteams/e1-trial-license | Web-based Office apps, email, file storage and sharing, unified communications and collaboration (including meetings) |
| Data management and Analytics | Microsoft | Freely available Microsoft Healthcare bot | Microsoft is offering its Healthcare Bot service (running on Microsoft Azure) for free to organizations on the frontlines of the COVID-19 response to help screen patients for potential infection and care. | https://blogs.microsoft.com/blog/2020/03/20/delivering-information-and-eliminating-bottlenecks-with-cdcs-covid-19-assessment-bot/ | Helping healthcare organizations better handle patient information requests on COVID-19 |
| Unified communication and collaboration | Mitel | Customers with MiCollab 9.1 or higher are eligible for a free 6-month trial of MiTeam Meetings. | Mitel are offering a six month free trial of MiTeam Meetings, plus additional offers for existing MiCollab and MiVoice Connect users. | https://www.mitel.com/en-gb/ip/remoting-working-solutions/micollab-miteam-meetings | Existing Mitel customers that need video, voice and chat capabilities. |
| Mobility management and security | MobileIron | Unlimited use of UEM platform | MobileIron is offering unlimited use of its unified endpoint management (UEM) platform through June 15, 2020. Customer can enroll an unlimited number of new users and devices – including macOS, Android, iOS, and Windows 10 devices – via the platform to enable and secure the remote workforce. | www.mobileiron.com | Securing endpoints to deal with increased use of remote working |
| Data management and Analytics | MongoDB | MongoDB Atlas Credits for COVID-19 Research | MongoDB has created a temporary program that will grant free access to the company's DBaaS offering, MongoDB Atlas, to those working on projects supporting the fight against COVID-19. Qualified applications will receive credits to build on Atlas now and at no cost. | https://www.mongodb.com/coronavirus-help | Assisting global scientists and medical clinicians better respond to COVID-19 |
| Data management and Analytics | Neo4j | COVID-19 Graph Analysis Hackathon | Building on earlier work to promote the use of graph analysis in fighting the COVID-19 virus, Neo4j has formalized a hackathon among its users. Underway as of March 27th, this hackathon will run through April 14th. | https://neo4j.com/blog/announcing-graphs4good-graphhack/ | Assisting global scientists in better respond to the spread of COVID-19 |
| AI research | NetApp | NetApp is offering 30-day free ONTAP AI to enable researchers to combine the power of Parabricks with GPU and Data | AI and genomic studies are one essential tool in combating the pandemic. To help researchers accelerate their AI-based genomics research, Core Scientific will provide, starting today, free 30-day access to ONTAP AI to help researchers take advantage of NVIDIA's GPU computing combined with NetApp's cloud connected all flash storage systems to use NVIDIA Parabricks for GPU-accelerated novel coronavirus related research. | http://blog.netapp.com/covid-19-research-support | This will enable researches to accelerate the research into COVID-19 |
| Threat intelligence | NETSCOUT | NETSCOUT Announces Free Cyber Threat Horizon Portal providing visibility into DDoS threats and attacks during this critical time | NETSCOUT announced the public availability of Cyber Threat Horizon™, a free threat intelligence portal that offers network and security operators greater visibility into DDoS attacks in real-time. Cyber Threat Horizon collects, analyzes, prioritizes, and disseminates data on past and emerging Distributed Denial of Service (DDoS) threats across the internet. This macro view gives users contextual awareness of the DDoS attacks that could impact their organization and allows them to gain insights into DDoS attack trends to provide the situational awareness they need to assess risk and prepare for cyberattacks | https://www.netscout.com/press-releases/netscouts-cyber-threat-horizon-offers-free-analysis | DDoS prevention |
| Communication | Nuance | Free virtual consulting services for 90 days | For existing IVR and Digital customers, we are giving virtual consulting services to explore approaches that reduce the increased number of contacts as a result of current events for the next 90 days. | https://protect-us.mimecast.com/s/UpWCOR296f2M7ZqDcwF2M-7domain=nuance.com | Existing Nuance customers looking to reduce contacts |
| Communication | Nuance | Free 90-day activation for hot standby ports | For on-premises IVR customers who have hot standby ports, inviting customers to activate them free for 90 days to help handle increased call volume. | https://protect-us.mimecast.com/s/UpWCOR296f2M7ZqDcwF2M-7domain=nuance.com | Existing Nuance customers needing to handle increased call volumes |

| | | | | | |
|--|-----------------------|---|--|---|--|
| conversational AI, speech recognition and transcription services | Nuance | Nuance offers free services to healthcare customers | To enable uninterrupted services during Covid-19, Nuance is offering a range of free templates, licenses and services to healthcare customers. Some include: Free Dragon Medical One 90-day add-on licenses to allow physicians and nurses to use their voice to capture the patient story efficiently and securely – anywhere, anytime. Free Dragon Medical for Epic Halku and Canto 90-day add-on licenses to allow physicians to use their voice to capture the patient story through Epic mobile apps from virtually anywhere. Free PowerMic Mobile 90-day add-on licenses to give physicians and nurses the freedom to dictate, edit, and navigate the electronic health record (EHR) using their smartphone as a secure wireless microphone. | https://www.nuance.com/healthcare/campaign/customer-offers.html | All healthcare workers triaging Covid-19 patients |
| Data management and Analytics | NVIDIA | NVIDIA and Folding@Home joint project | Working with NVIDIA, the Folding@Home research team is actively seeking out the help of all NVIDIA GPU users to support ongoing projects simulating potentially druggable protein targets from SARS-CoV-2 (the virus that causes COVID-19) and the related SARS-CoV virus. | https://foldingathome.org/2020/03/10/covid19-update/ | Gaining assistance from NVIDIA users in supporting scientific research into the COVID-19 virus. |
| Remote Access | Odo Security | Odo Security Offers Free Remote Access Solution for Employees Working from Home During the Coronavirus Outbreak | Odo Security, a leader in zero trust network access (ZTNA) and management, today announced it is offering free subscriptions to its market-leading secure remote access solution, OdoAccess, to companies for use by their employees based in countries impacted by the Coronavirus health crisis. | https://odo.io | Zero trust remote access |
| Security | Okta | Okta Single Sign-On and Multi-Factor Authentication for Free | Any organization that would find value in leveraging the Okta Identity Cloud for remote work during an emergency situation should be able to do so at no cost. That's why we are offering Okta Single Sign-On (SSO) and Okta Multi-Factor Authentication (MFA) for free for 5 apps for all your users. | https://www.okta.com/okta-for-emergency-remote-work/ | Authenticating remote workers for network and application access. |
| Cloud costs | Opsani | Free use of the technology for up to four Kubernetes productions services per customer for three months. | Opsani's technology deploys ML algorithms to optimize cloud applications and infrastructure and uses AI to autonomously adjust runtime configurations so that applications execute most efficiently at varying traffic profiles. | https://protect-us.mimecast.com/s/bTFPCNkE8qiNwyoRDc424?domain=globenewswire.com | Companies that are new to cloud as a result of COVID-19 this is a good way to ensure they are paying for what they need and using cloud efficiently. |
| Mobile video | Optus | Free trial of Loop Live for SMEs | For SMEs who have moved to work from home arrangements, Optus is offering a free trial of Loop Live, which can be installed on business mobile phones, allowing users to video and audio conference with customers and their team. | https://www.optus.com.au/business/office-phone/optus-loop-live#trial | Australian small businesses supporting home working |
| Data management and Analytics | Oracle | COVID-19 Therapeutic Learning System | Oracle COVID-19 Therapeutic Learning System is a platform, built in Oracle APEX, that collects real world data about COVID-19 patients and their prescribed treatments. The system allows healthcare providers and agencies a fast way to study COVID-19 patient outcomes in aggregate. Oracle hopes this system will help researchers rapidly discover which drugs are most effective against COVID-19, the optimal dosages, and how early in the disease progression the drugs need to be administered. | https://covid19.oracle.com/ | Assisting global scientists and medical clinics better respond to COVID-19 |
| Cloud skills development | Oracle | Oracle is offering free access to online learning content and certifications for a broad array of users for Oracle Cloud Infrastructure and Oracle Autonomous Database. This program kicks off on Monday, March 30, 2020, and will be available until May 15, 2020. | Oracle is offering free training with certification for database specialists, Oracle Cloud Infrastructure and operations, developer associate and infrastructure architects | https://www.oracle.com/corporate/blog/free-certifications-oracle-oci-autonomous-033020.html | Architects, developers and database admins wishing to get certified for Oracle Cloud and the Oracle Autonomous Database |
| Content | Orange (France) | Free TV Content | Orange is offering all of its customers free-to-air broadcasting of the four OCS channels and the five kids channels (Boomerang, Tiji, Boing, Toonami and Canal J) via their set-top box until 31 March 2020 (excluding on-demand services). | https://www.orange.com/en/Press-Room/press-releases/press-releases-2020/Orange-is-mobilised-to-ensure-continuity-of-service-for-all-customers-in-France-and-around-the-world | Stay productive, keep children occupied |
| Cloud and home working | OVH | Use of free infrastructure to provide solutions to companies that are now working in new ways and may not be set-up for this. This is for service providers to offer these services to end customers all free of charge. | For the duration of this healthcare crisis, many companies are working in solidarity with one another, to offer remote working, collaboration and healthcare hosting solutions. In light of the call to action from Cedric O, France's Secretary of State for Digital, we encourage you to join #Open_solidarity. This initiative is an open, collective and global act of digital support – the aim of which is to provide technical solutions free of charge using OVHcloud infrastructures. The infrastructures are offered to service providers free of charge and on a zero-commitment basis for the entire duration of the crisis, to handle traffic spikes. To receive free infrastructure and take part, you will need to complete a form. | https://open-solidarity.com/ | This approach is providing cloud infrastructure and services to organizations that are now working mostly from home. Currently 24 French organizations, and 23 outside France have signed up. |
| Network monitoring | Path Solutions | PathSolutions Responds to COVID-19 by Helping IT Workers Troubleshoot Work at Home Problems for Free | PathSolutions announced that they would offer their patented call simulation technology for free for any enterprise IT department to use to help solve work at home user connectivity problems. | www.PathSolutions.com/outbreak | Remote security and network administration teams. |
| Security | PC Matic | FREE CYBERSECURITY PROTECTION Through June 30, 2020 | PC Matic Pro is offering free cybersecurity protection and remote management tools for all businesses relocating employees to at-home-work environments through June 30, 2020. | https://www.pcmatic.com/covid19 | Organizations the need to secure and monitor remote workstations. |
| Employee tracker | Pegasystems | Covid-19 Employee Safety and Business Continuity Tracker free to clients | Covid-19 Employee Safety and Business Continuity Tracker - free to clients - enables employees to notify their employer of health status, take action as employee status changes, manage employee availability for onsite or remote work- track number tested exposed or self-quarantined, help healthy employees reenter the workforce | https://www.pegasystems.com/covid-19-tracker | All organizations for quarantining and return-to-work of employees |
| Unified communication and collaboration | PGI | GlobalMeet Collaboration for free | PGI is offering its GlobalMeet Collaboration for free unlimited meetings for up to 125 participants with HD video, Dolby voice audio, local dial-in access, and recording. | https://www.pgi.com/sign-up/ | Free online meeting tools (screen sharing, VoIP and HD video) for up to 125 attendees. |
| Secure access | Proofpoint | Proofpoint offers enterprises free secure remote access service through September 30 | To support growing work-from-home populations, many organizations are being faced with the immediate need to dramatically scale up their VPN infrastructure and provide secure remote access to applications previously accessible only via machines on the corporate network. Because Proofpoint Meta is cloud-based, implementation can happen quickly—with no additional hardware to install. Proofpoint Meta is delivered to your users with either a client or clientless web browser-based login. This allows secure connections for any user, whether they have a corporate managed device or their own device. | https://www.proofpoint.com/us/corporate/blog/post/proofpoints-complimentary-offer-help-secure-your-remote-workforce | Enterprises who home worker contingent suddenly mushroomed |
| Broadband | Proximus (Belgium) | Free calls, extra data free | Proximus business clients receive the same fixed telephone and internet extras, while for mobile, any excess data used over and above the package will not be billed. | https://fr.forum.proximus.be/trucs-et-astuces-47/le-saviez-vous-des-mesures-exceptionnelles-sont-mises-en-place-afin-de-vous-faciliter-la-vie-et-vous-distraire-pendant-la-crise-du-coronavirus-54222 | Stay productive, stay solvent |
| Unified communication and collaboration | PTC | During the COVID-19 Crisis, PTC Invites You to Use Vuforia Chalk for Free | PTC's remote assistance product, Vuforia Chalk, leverages augmented reality to enable offsite and on-site employees to collaborate in the operation, maintenance, and repair of all kinds of products. It's like Facetime, with augmented reality superpowers for industrial settings, and it's as easy to set up and use. To help during this crisis, we're making Chalk available for free. No obligations. | https://www.ptc.com/en/products/augmented-reality/vuforia-chalk-free-access | Collaboration and industrial maintenance |
| Retail IoT | Radius Networks | Real-time location tracking and curbside pickup automation | Businesses, universities, non-profits, or healthcare institutions can get a free "Lite" version of Radius Networks' FlyBuy for in-store and curbside pickup for 90 days during the COVID-19 outbreak. | https://www.radiusnetworks.com/flybuy-lite | Any restaurant, retailer, grocery, university, charitable/non-profit institution, pharmacy, or business running a pickup operation in need of an effective pickup experience during the current COVID-19 outbreak. The software streamlines the pickup process for both store staff and customers. |
| Security | Red Canary | Free educational resources for the information security community | Red Canary conducts an ongoing series of educational trainings and attack/threat technique briefings – they've now made these webinars on-demand, not requiring registration or download. | https://redcanary.com/resources/?type=webinars | Information security professionals looking to expand education |
| Unified communication and collaboration | Ribbon Communications | Fully functional licenses to Smart Office, free of charge, until June 30, 2020. | Enterprises have access to Ribbon's Smart Office, which includes screensharing, HD video, whiteboard, group chat, conferencing. Fully functional licenses are available from select partners free of charge until June 30, 2020. | https://ribboncommunications.com/company/media-center/press-releases/ribbon-launches-workhome-facilitating-remote-work-enterprises-and-contact-centers | Enterprises that need to switch their operational model to an all-remote workforce and need access to a Unified Communications and Collaboration solution. |
| Unified communication and collaboration | RingCentral | Free RingCentral Office for K-12, health providers and non-profits | RingCentral is offering RingCentral Office, free of charge, for K-12, health providers and non-profit organizations. This includes 100 participants per video meeting. | https://www.ringcentral.com/blog/enabling-effective-communication-and-collaboration-during-covid-19-for-distributed-and-mobile-organizations/ | Teachers, students, healthcare providers, and non-profits that need video conferencing, team messaging, voice, SMS and fax capabilities. |

| | | | | | |
|--|-------------------|---|---|---|--|
| Communications | Rogers | Waived long distance and roaming charges | Rogers is waiving long distance calling across Canada for wireless, wireless home phone customers and small business customers until 30 June. It is also waiving Roam Like Home and all pay-per-use roaming fees in all countries where it offers roaming for all postpaid consumers and small businesses travelling outside Canada between March 16th and April 30th 2020. | https://www.rogers.com/covid-19/updates | Small businesses (1-10 lines) in Canada |
| Remote working | RSA | Business continuity option for RSA SecurID | The Business Continuity option (BCO) with RSA SecurID Access allows businesses to continue to move forward and operate in challenging times. Business Continuity option provides a flexible method to expand the number of users in an organization without expanding their multi-factor authentication budget. | https://community.rsa.com/community/products/securid/blogs/2020/03/05/protection-and-peace-of-mind-during-a-time-of-business-disruption | Businesses looking to temporarily increase usage of RSA SecurID Access to accommodate the rapid increase of users working remotely |
| Mobile money | Safaricom (Kenya) | Drive up M-Pesa m-payment usage at lower cost | Safaricom waives M-Pesa transactions fees, increases daily limit | https://www.safaricom.co.ke/about/media-center/publications/press-releases/release/911 | Transact business online |
| Data management and Analytics | Salesforce | Salesforce Care for Employee and Customer Support | Building on its recently launched Salesforce Healthcare service, Salesforce launched a freely available set of services designed to help healthcare providers better support and communicate with employees and patients. | https://www.salesforce.com/products/health-cloud/overview/ | Helping healthcare providers better care for patients |
| Find new/alternative suppliers | SAP | Access to SAP Ariba Discovery | Access to SAP Ariba Discovery will help buyers and suppliers connect quickly and effectively, and minimize disruption caused by shipment delays, capacity issues and increased consumer demand in times of crisis. For 90 days, beginning March 10, 2020, we are opening access to SAP Ariba Discovery so any buyer can post their immediate sourcing needs and any supplier can respond to show they can deliver. Free to post. Free to respond. Open to everyone. | https://news.sap.com/2020/03/sap-addresses-covid-19-supply-chain-business-travel-disruption/ | This will help enterprise procurement teams find alternative suppliers where supplies have been disrupted |
| Covid-19 triage | SAP | COVID-19 Pre-Screen & Routing by SAP Qualtrics | As health organizations become overwhelmed by the volume of patients needing attention and care, COVID-19 Pre-Screen & Routing is available to all federal, state, and local governments as well as public health organizations. This free online resource provides up-to-date information to the public about the coronavirus while helping health organizations and government reduce strain, triage potential cases, and stay on top of community concerns. | https://news.sap.com/2020/03/sap-addresses-covid-19-supply-chain-business-travel-disruption/ | Healthcare providers cope with surges in Covid-19 cases |
| Remote education | SAP | Access to openSAP, SAP's MOOC platform to help people learn new technology skills | Free to all learning initiative focused on ensuring that education does not take a back seat during this time. | https://news.sap.com/2020/03/new-sap-digital-learning-initiative/?source=email-en-newscenter-newsletter-20200325&sap-outbound-id=7BAD35CEC4CB203995E81086EF2DAA4F79FBFA3C&source= | Remote workers wanting to develop new technology skills |
| Employee morale surveys & analytics | SAP | Remote worker morale testing - Remote Work Pulse (Qualtrics) | Remote Work Pulse helps organizations understand how their employees are doing and what support they need as they adapt to new work environments. As we all navigate this new terrain, ensuring our employees' concerns are heard and addressed is paramount in order to maintain business continuity and close experience gaps. Remote Work Pulse is designed to help employees, companies, educational institutions, communities, and governments stay connected and move forward. | https://news.sap.com/2020/03/sap-addresses-covid-19-supply-chain-business-travel-disruption/ | Enterprise leaders wanting to assess the morale of remote workers and how they are coping during the Covid-19 crisis |
| Travel information | SAP Concur | Anyone who must travel in March, can keep track of any last minute itinerary changes through TripIt Pro | In response to increasing schedule changes and cancellations stemming from COVID-19, we want to do our part to help those who must travel. Between March 13 and March 31, any individual traveler can sign-up for TripIt — and download the app if a first time user — and receive TripIt Pro for six months. Existing TripIt users will also get the premium service complimentary for six months. By doing so, we hope to make things a little easier for anyone that must leave their home and family. | https://news.sap.com/2020/03/sap-addresses-covid-19-supply-chain-business-travel-disruption/ | Anyone who has to travel before the end of March and needs to keep up-to-date with any last minute changes -delays to flights etc. |
| Best practices remote workers | SAP Litmos | Free remote readiness & productivity guidance via video best practices on SAP Litmos | To help support businesses that are having to work remotely, SAP Litmos is offering a completely free Remote Readiness & Productivity Academy, with training content for anyone, anytime, anywhere. The ready-to-watch video-based courses are designed to help establish best practices for remote work, maintain the highest levels of hygiene and men | https://news.sap.com/2020/03/sap-addresses-covid-19-supply-chain-business-travel-disruption/ | Any enterprise concerned about the wellbeing and productivity of remote workers |
| Lightweight project management templates | SAP Ruum | Planning templates that can be accessed for free to help preparations for Covid-19 avoidance | A lightweight project management and collaboration tool to optimize processes, Ruum by SAP has created two custom checklist templates, adapted from the Centers for Disease Control and Prevention (CDC) to help businesses and individuals plan, prepare, and respond to COVID-19. These custom templates can be easily used by businesses, nonprofits, families, individuals, or anyone who needs a starting point to create a plan. | https://news.sap.com/2020/03/sap-addresses-covid-19-supply-chain-business-travel-disruption/ | Any individual or organization that wants to cope with Covid-19 based on best practices templates |
| Security | SecurityMetrics | Free Cyber Attack Hotline Offered Amid COVID-19 Pandemic by Data Security and Compliance Firm SecurityMetrics | In response to these make-or-break times, SecurityMetrics, a data security and compliance firm in Orem, Utah, has stepped in to offer businesses assistance. The company has opened a free 24-hour cybersecurity advice hotline, available to any company that needs guidance on COVID-19 related cyber threats and attacks. Cybersecurity Hotline: Worldwide: 801.995.6500 Toll-Free in US and Canada: 877.705.6074 UK: +44.20.3014.7831 | http://www.securitymetrics.com | Companies seeking security guidance on COVID-19 related cyber threats |
| Workflow | ServiceNow | ServiceNow Customer Care Program for COVID-19 | ServiceNow announced four no-charge community apps to help customers and non-customers manage complex emergency response workflows. 1. Emergency Response Operations app for government agencies 2. Emergency Outreach 3. Emergency Self Report 4. Emergency Exposure Management These apps are now available for customers, partners and non-customers to access at no cost through September 30, 2020. The Emergency Response Operations app for government agencies will be free indefinitely. | servicenow.com/crisisresponse | Government agencies needing more support for emergency response All organizations wanting to assure the safety of employees in respective locations All organizations for quarantining and return-to-work workflow, as well as identifying people who may have been exposed based on employee's meeting history and job location |
| Unified communication and collaboration | Slack | Nonprofits: Get paid Slack plans for free | Nonprofits can access free Standard and Plus upgrades to Slack's service for the next three months. | https://slackhq.com/nonprofits-offer-paid-slack-plans-free | Team collaboration for non-profits. |
| Broadband | Spark (NZ) | Free data, waived late fees | Removing data limits on capped broadband plans, waiving late payment fees and not terminating services for those experiencing financial hardship. | https://www.spark.co.nz/help/covid-19 | Stay productive, stay solvent |
| Unified communication and collaboration | StarLeaf | StarLeaf offers a free version of its conferencing and messaging service | Introduced a free offer of its conferencing software app for non-customers which is available worldwide and across all devices. | https://www.starleaf.com/ | Conferencing and messaging functionality. |
| Security | Sumo Logic | Sumo Logic Offers Free Cloud-Based Data Analytics to Support Work From Home and Online Classroom Productivity | Sumo Logic is offering a new Work-From-Home solution that helps IT and security teams ensure the visibility, reliability and security of mission critical business apps. The Work-From-Home bundle includes tools that support SSO, remote access, endpoint security, and productivity apps. The new solution is available as a 90-day free trial and will also be available through Sumo Logic's partner ecosystem, and will include customer support to help set up and optimize within any enterprise environment. | https://www.sumologic.com/ig/saas-apps/ | Improving visibility into remote access and VPN traffic to both cloud and on-prem applications. |
| Secure Remote Access | SyncDog | Company announces free trial of Secure Systems; simplifying access to corporate data from any mobile device | Free access to their Trusted Mobile Workspace application in response to the COVID-19 pandemic. Secure Systems delivers a suite of mobile productivity applications that encrypt corporate data and can be seamlessly integrated into any existing mobile device on any carrier. The application enables users to securely access their email, data and files without requiring the organization to purchase corporate devices or take control of an employee's personal device with antiquated EMM and MDM software. | https://www.syncdog.com/product/trial-offer/ | Companies that need to provide secure remote access for employees now working at home. |
| Data management and Analytics | Tableau | Tableau Covid19 Data Resource Hub | Tableau together with the company's online user community have created a COVID-19 global data portal. | https://www.tableau.com/covid-19-coronavirus-data-resources | Helping citizens better track the spread of COVID-19 |

| | | | | | |
|---|--|---|---|--|---|
| Broadband and content | Telecom Italia (Italy) | Free data and entertainment in affected areas. | Provides free Giga, unlimited voice traffic, access to TIMVISION and other initiatives aimed at both consumer and business customers, for a month, in affected areas | https://www.telecomitalia.com/it/it/archivio/media/comunicati-stampa/telecom-italia/corporate/istituzionale/2020/CS-TIM-emergenza-Covid-19-3-marzo-2020.html | Stay productive, keep children occupied |
| Broadband and content | Telefonica (Spain) | Increase in usage allowances and free content availability for a period of time. | Increase the usage limits for mobile customers, offer TV content free of charge for a month, make children's entertainment app free of charge, make every effort to maintain network QoE | https://www.telefonica.com/en/web/press-office/telefonica-announces-measures-related-to-covid-19 | Stay productive, keep children occupied |
| Communications | Telekom Romania | A free month of unlimited communications for Romanian businesses | Telekom Romania is offering a month's unlimited communications, with a 100 percent discount, to all business customers that have tariff plans with traffic included. The option can be activated from the MyAccount Telekom management application without any additional cost or contractual constraints. | https://business-review.eu/tech/telekom-romania-announces-emergency-measure-for-companies-209604 | Romanian business customers on inclusive tariffs |
| Unified communication and collaboration | Telkomsel (Indonesia) | Free Cloud X collab tool for homeworkers | Use CloudX and get free 60GB access for 30 days. With services such as conference meeting video and virtual classroom with up to 100 participants | https://www.telkomsel.com/en/mybusiness/solution-enterprise/enterprise-mobility/cloudx | Stay productive, collaborate remotely |
| Broadband | Telstra (Australia) | Free data, waived late fees | Small business customers get additional data. No late payment fees or suspending services for bills that become overdue between Thursday 19 March and Thursday 30 April 2020. | https://www.telstra.com.au/covid19 | Stay productive, stay solvent |
| Data management and Analytics | TigerGraph | TigerGraph "Stop Coronavirus" information | In support of the Mastercard, Bill & Melinda Gates Foundation and Wellcome, TigerGraph has launched an initiative to speed development and access to therapies for COVID-19 by offering a free Cloud and Enterprise Edition use for applications requiring massive data or high computation needs. | https://www.tigergraph.com/stopcoronavirus/ | Assisting global scientists in better respond to the spread of COVID-19 |
| Broadband | T-Mobile (US) | Additional spectrum | Removed data limits. Added 20GB of tethering capacity. Negotiated use of additional spectrum with licensees for next 60 days to deal with anticipated surges in traffic. Raised caps on lifeline voice customers and for school-program subscribers. | https://www.t-mobile.com/news/t-mobile-update-on-covid-19-response | Stay productive, stay solvent |
| Security for home workers | Trend Micro | Let Us Help Secure Your Teleworkers | If you have staff currently working from home using their personal computers, we would like to provide your employees with 6-months free access to our consumer internet security product, Trend Micro™ Maximum Security. | https://resources.trendmicro.com/Work-From-Home-Assistance-Program.html | Homeworkers using own equipment |
| Security | Tufin | Tufin Announces Free Firewall Change Tracker to Enhance Network Security and Connectivity for Remote Workforces | Tufin today announced the availability of the Tufin Firewall Change Tracker, a new free tool that delivers real-time visibility into firewall rule changes for organizations of all sizes. The new tool enables security teams to view multi-verend firewall changes in real time and centrally monitor what was changed by whom, when and why – regardless of whether the firewall is physical, virtual, in the cloud or on-premise. | https://www.tufin.com/firewall-change-tracker | Organizations needing to track changes to firewall configurations and rules in real time. |
| Contact center | Twilio | Introducing Flex Boost: A Program for Contact Centers Impacted by COVID-19 | Flex Boost is a program that provides technical, operational, and financial resources to aid with the impact of COVID-19 on contact centers. Flex Boost consists of the following three pillars: Extended Free Hours: 10,000 free Flex Active User Hours (AUH) per month until June 30th for any company impacted by COVID-19, no contract required. 20,000 free Flex AUH per month until August 31st for qualified Direct Response projects. This includes access to Flex Insights. Technical Resources: Guides, tutorials, plugins, and sample code to get you started with Flex quickly. Operational Guidance: Advice and best practices from our customers to help you transition to and operate a distributed contact center. | https://www.twilio.com/blog/introducing-flex-boost-program-contact-centers-covid-19 | Contact centers needing to move to a distributed model |
| Automation | UiPath | Health Screening Bot | Free, downloadable bot to all organizations. Aimed to ease the administrative burden on organizations that either choose or are required to complete daily employee health checks (such as taking and reporting body temperature upon entering the office each morning) for all employees, particularly those working in company offices. | https://www.uipath.com/blog/how-software-robots-help-companies-keep-employees-safe-from-virus https://connect.uipath.com/marketplace/components/health-screening-bot | Organizations that cannot move to an entirely remote/home workforce throughout this pandemic |
| Automation | UiPath | UiPath launches a pro bono automation project with the Mater Hospital to free up nurses dealing with infection control including Covid-19 | UiPath is providing the hospital's Infection Prevention and Control (IPC) Department with free trial robot licenses for the remainder of 2020 to reduce the time IPC's nurses are spending on administrative tasks related to processing COVID-19 tests. | https://www.uipath.com/newsroom/uipath-launches-a-pro-bono-automation-project-with-the-mater-hospital | IPC Department at the Mater hospital; potentially other hospitals should UiPath expand its pro bono work |
| Broadband | USA operators (AT&T, Centurylink, Comcast, etc.) | Waive late fees, no termination for non-payment | Small business broadband subscribers will not be charged late fees for failure to pay on time, or have their service disconnected for the next 60 days. This is a voluntary program by US regulator FCC, for which "hundreds of ISPs" are participating. | https://www.fcc.gov/document/chairman-pai-launches-keep-americans-connected-pledge | Stay productive, stay solvent |
| Cloud Application Security | Vectra | Detect Microsoft 365 Account Takeover for Free | In response to COVID-19, and the influx of remote workers using Microsoft Office 365, Vectra is now offering their services for free through May 31, 2020, to detect account takeovers (ATO's) for Microsoft 365 accounts by identifying: Infiltration and elevation: Brute force, adding users and privileges to groups, staging malware, etc.; Reconnaissance: accessing files in unusual ways; listing users, files, and shares; Persistence and evasion: installing apps to keep access, changing policy and logging, turning off DLP, etc.; Exfil and destruction: creating mail sinks, sharing and downloading files, etc. | https://www.vectra.ai/o365-program | Protecting Office 365 users now working from remote locations. |
| Certificate management | Venafi | Venafi Cloud OutagePREDICT free 6-month trial | Venafi is offering a free six month trial of Venafi Cloud OutagePREDICT, which helps organizations avoid certificate-based outages. OutagePREDICT alerts users of potential certificate expirations ahead of time, so they can take action immediately and prevent application outages. | https://www.venafi.com/venaficloud/outagepredict-6monthtrial-COVID-19 | The avoidance of certificate based outages with increased home working |
| Security | VERA | VERA for remote work | At VERA, we recognize that data security is now more important than ever and so to do our part to help companies now operating under a Work-From-Home policy, we will offer you and your employees 90 days free use* of our data security service. | https://www.vera.com/products/vera-remote-work/ | Remote working |
| Remote agent support | Verint | Verint Offers Analytics to Help Customers Gain Improved COVID-19 Visibility | Verint is working urgently and flexibly with organizations whose business models have changed overnight – as they spin up remote agent networks and require insight into the new call content and greater visibility into compliance, processes and policies. | https://www.verint.com/press-room/2020-press-releases/verint-offers-analytics-to-help-customers-gain-improved-covid-19-visibility/ | Verint customers especially agents working remotely due to the Covid-19 pandemic |
| Communication | Verizon | Waive late fees for small business customers | Until May 13, Verizon will waive any late fees for residential or small business customers may incur because of the economic circumstances related to the coronavirus. Verizon will not terminate service to any residential or small business customers because of inability to pay bills due to hardships caused by the coronavirus. | https://protect-us.mimecast.com/s/gyICCM8E9pHSRw7ZWiw:vi7?domain=verizonwireless.com/ | Existing Verizon residential and small business customers |
| Communication | Verizon | Verizon is automatically adding 15GB of data across nearly all plans, to be used between 03/25/2020 and 04/30/2020 | Verizon is automatically adding 15GB of data across nearly all plans, to be used between 03/25/2020 and 04/30/2020 | https://protect-us.mimecast.com/s/gyICCM8E9pHSRw7ZWiw:vi7?domain=verizonwireless.com/ | Existing Verizon mobile and small business customers |
| Unified communication and collaboration | Vidyo | Temporay license for Vidyo | Offering a temporary license to their cloud-based video communications platform. | https://info.vidyo.com/vidyo-license.html | Temporary access to enterprise-grade video conferencing. |
| Broadband | Virgin Media (UK) | 10Gb data boost, late fees waived | Also unlimited minutes for pay monthly customers | https://www.virginmedia.com/help/coronavir-us-update | Stay productive, stay solvent |
| Broadband | Vivo (Brazil) | Free data and content | open access to more than 100 payTV channels for all customers. | https://www.vivo.com.br/para-voco/comunicados/tecnologia/iniciativas-vivo-covid-19 | Stay productive, keep kids occupied |
| Mobile management and security | VMware | Enable Remote Working with VMware | To deliver digital workspaces on organizational or personal endpoints to access critical applications, protect all endpoints that are accessing organizational assets remotely, accelerate performance of organizational applications on remote connections, and provide elastic capacity to scale new users instantly and on demand; VMware is offering free trials of Workspace ONE, Horizon, and SD-WAN products and removing endpoint limits for customers using VMware Carbon Black. | https://www.vmware.com/solutions/business-continuity.html | Businesses looking to secure endpoints for use away from the corporate network (mobile devices, laptops, etc.). App management features enable BYOD approach for employees that may be using their own devices for work purposes. |
| Mobile connectivity | Vodafone | Vodafone Emergency Homeworker plan | Offer for existing business mobile customers. This gives employees who may not have a company mobile access to Unlimited voice, text and data for a fixed amount of £15 per month for three months. | https://newscentre.vodafone.co.uk/viewpoint/keeping-uk-businesses-and-workforces-connected/ | Remote workers without company mobile |

| | | | | | |
|---|--------------------------|--|---|---|---|
| On-line learning | Vodafone | Vodafone offers free online learning resources to support customers during the Coronavirus crisis | Vodafone is making a new range of online educational and training support available to customers and employees for free, including online e-learning courses from Udemy and extended access to Perlego's online library of academic text books and publications. Both offers will be progressively rolled out to Vodafone customers in Europe and Africa from 1 April 2020, with Vodafone markets announcing the services via e-mail, SMS and the My Vodafone app. | https://www.vodafone.com/news-and-media/vodafone-group-releases/news/free-online-learning-resources-support-coronavirus-crisis | Any employees looking to improve business skills |
| Unified communication and collaboration | Vonage | Free access to Vonage Business Communications platform for 90 days. | Vonage is offering 250 mobile-only licenses to Vonage Business Communications, free of charge for up to 90 days, for educational, healthcare, and non-profit organisations within the US, UK, and Australia. | https://ir.vonage.com/press-releases/2020/03-18-2020-165846372 | Unified communications and collaboration functionality for mid-sized education, healthcare and non-profits. |
| Remote access for OT applications | Waterfall Security | Waterfall is making Remote Screen View product licenses available to new and existing Unidirectional Security Gateway customers at no cost, through the end of September 2020. | Waterfall's Unidirectional Security Gateway products are physically able to send information in only one direction, most commonly from "OT," SCADA or industrial control system networks to IT networks and/or the Internet. Remote Screen View sends real-time images of industrial workstations to a web server that remote vendors can access. Remote personnel can use these real-time visualizations to provide real-time advice to personnel with access to the industrial site, in order to maintain, diagnose and repair vital industrial equipment, software and configurations. | https://waterfall-security.com/remote-screen-view-ip | Companies that have OT networks that must be accessed by support staff that is now home-bound |
| Broadband, productivity tools | WindTre Business (Italy) | Various offers, details on official Digital Solidarity site | Unlimited minutes, gigabit access, free access to Office365; 100 giga free for 7 days, starting from the second half of March | https://www.windtre.it/assistenza-servizi/offerte-giga-windtre-emergenza-coronavirus/ | Stay productive |
| Unified communication and collaboration | Workplace from Facebook | Free enterprise social networking capabilities for public sector workers. | Facebook is offering free access to its Advanced Tier for governments and emergency services globally, for one year. | https://www.facebook.com/workplace/m/emergency-services-government | Keeping public sector key workers connected |
| Customer Relationship Management/Customer Support | Zendesk | Zendesk introduced the Zendesk Remote Support Bundle | A complimentary six-month offering to help teams keep up with changing customer demands due to COVID-19. The bundle includes: 1) Zendesk Collaboration Add-On to keep communications flowing seamlessly between teams over channels such as Slack. 2) Explore Profession so organizations can act quickly on emerging trends on customer data 3) Tymeshift - a workforce management partner of Zendesk to optimize workforce with omnichannel tracking, real-time insights and more 4) Free Training Credit to boost efficiency by sharpening Zendesk skills. | https://www.zendesk.com/campaign/remotesupport-bundle/ | Customer support and helpdesk teams experiencing volatility and large spikes in support ticket volumes due to COVID-19 especially and remote work companies such as airlines, grocery brands and rideshare companies seeing growing demand in customer support tickets and customer interactions. |
| Data protection | Zerto | Six months free IT resiliency solution | Zerto is announcing a new program offering its IT Resiliency solution free for six months to organizations on the frontlines of this pandemic. These organizations are facing challenges like never before, and their infrastructures are being pushed to the limits and beyond. Zerto want to help by protecting (local healthcare, government, food supply and other organizations') mission-critical data and assist in their workload migration to help ease their burden. | https://protect-us.mimecast.com/s/KqVuC68m05HoMqmXWUpgea5?domain=zerto.com/ | This is ideal for organizations who are new to working in this new reality and need protection for data during this period. |
| Remote working | Zoho | The Small Business Emergency Subscription Assistance Program (ESAP) | ESAP gives our severely impacted smallbusiness customers access to Zoho software they currently use, free for three months. AllZoho customers with 25 employees or fewer who have been severely impacted by thecoronavirus-related downturn may apply. We will grant waivers based on the severityof disruption, industry, and other factors. | https://www.zoho.com/esap/ | Remote working |
| Remote working | Zoho | As Zoho and rest of the world embraces remote work policies, we have decided to share our remote work toolkit, Remotely | Zoho Remotely is a full virtual collaboration platform which consists of a suite of eleven applications that are designed to enable businesses to operate successfully with a remote workforce. It provides the contextual workplace conducive to maintaining productivity in distributed workforce. We are initially offering this for free until July 1st, and will reassess the situation at that time to potentially extend the free period if Coronavirus is still impacting businesses from operating as normal within their usual workspaces | https://www.zoho.com/general/blog/coronavirus-update.html | Remote working |
| Unified communication and collaboration | Zoom | Unlimited Zoom for some schools, and users in China | Zoom is removing its 40-minute limit on free accounts for schools as a temporary measure for any K-12 schools affected in Japan, Italy and the United States; unlimited time for Basic (free) conferencing for users in China; and informational sessions and on-demand resources so people can learn how to use the Zoom platform. | https://blog.zoom.us/wordpress/2020/02/26/zoom-commitment-user-support-business-continuity-during-coronavirus-outbreak/ | Holding large, unlimited video conferences for schools and those affected in China. |