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clientservices@pharma.informa.com

## Product Overviews



#### **Products**



https://hbw.pharmaintelligence.informa.com

The only one-stop source of regulatory, legislative, legal, and commercial news and insight for the **OTC**, **dietary supplements**, **and cosmetics** industries.



https://generics.pharmaintelligence.informa.com

Unrivalled coverage, news and analysis of the **global generics**, **biosimilars and value-added medicines industries**.



https://invivo.pharmaintelligence.informa.com

The premier resource for **life sciences business strategy**, covering the biopharma, medtech, and diagnostics industries in one authoritative package.



https://medtech.pharmaintelligence.informa.com

Extensive coverage of **global medtech news and insight** to help create your business-building strategy.



https://pink.pharmaintelligence.informa.com

The **policy and regulatory insights advantage** for biopharma decision-makers around the globe.



https://scrip.pharmaintelligence.informa.com

The insight advantage **commercial biopharma leaders** around the globe rely on most.

## **Specialty Content**

The below will help you locate specialty content, including content from some of our legacy publications

SPECIALTY CONTENT	CONTENT LINK	CUSTOM EMAIL ALERT*	
Manufacturing	To access Manufacturing content (formerly found in The Gold Sheet, now part of Pink Sheet) <u>click here</u> .	To create a Custom Email Alert for Manufacturing content click here.	
Consumer Drugs	To access Consumer Drugs content (formerly in The Tan Sheet and Pink Sheet, now part of HBWI) click here.	To create a Custom Email Alert for Consumer Drugs content (formerly in The Tan Sheet and Pink Sheet) click here.	
Dietary Supplements	To access Dietary Supplements content (formerly in The Tan Sheet, now part of HBWI) click here.	To create a Custom Email Alert for Dietary Supplements content (formerly in The Tan Sheet) click here.	
Asia Pacific	To access Asia Pacific content (formerly in PharmAsia News, now in Scrip) <u>click here</u> .	To create a Custom Email Alert for APAC content (formerly PharmAsia News) <u>click here</u> .	
The RPM Report	To access new content by editorial staff of the legacy RPM Report <u>click here</u> .	To create a Custom Email Alert for content from the staff of the legacy RPM Report <u>click here</u> .	
Start-Up	To access new content by editorial staff of the legacy Start- Up <u>click here</u> .	To create a Custom Email Alert for content from the staff of the legacy Start-Up <u>click here</u> .	
SCRIP Regulatory Affairs	To access new content by editorial staff of the legacy Scrip Regulatory Affairs click here.	To create a Custom Email Alert for content from the staff of the legacy Scrip Regulatory Affairs click here.	

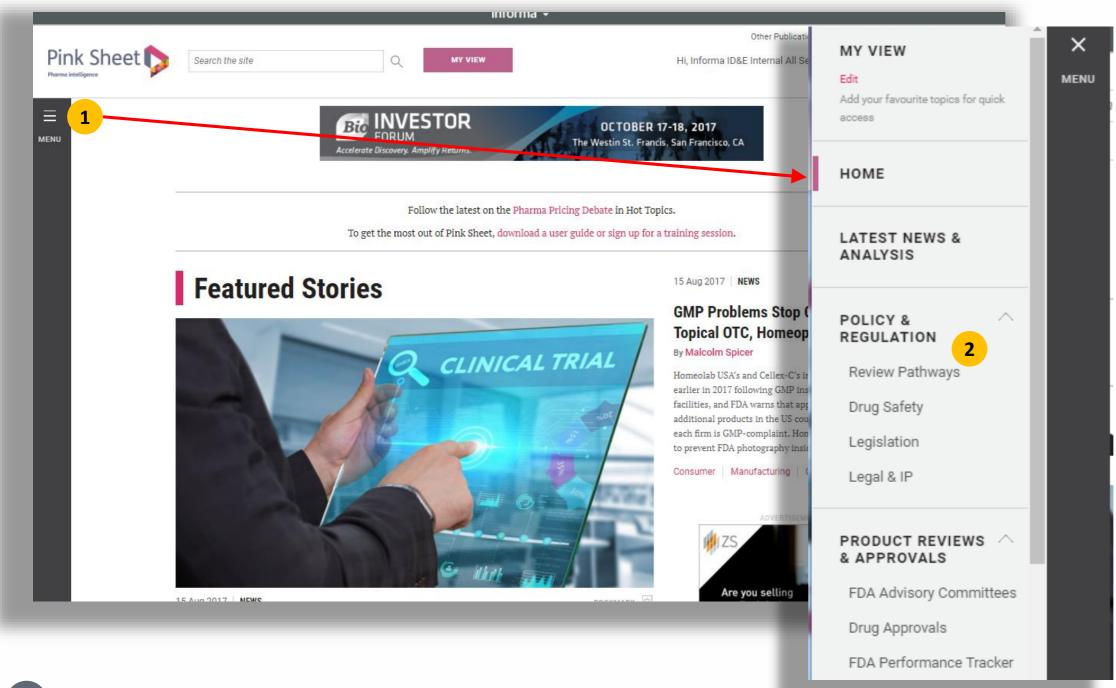
<sup>\*</sup> Note: You must be logged in to save an alert. If you are not logged in when you click on the link, you will be prompted to log in.

# Navigation



#### Menu Bars

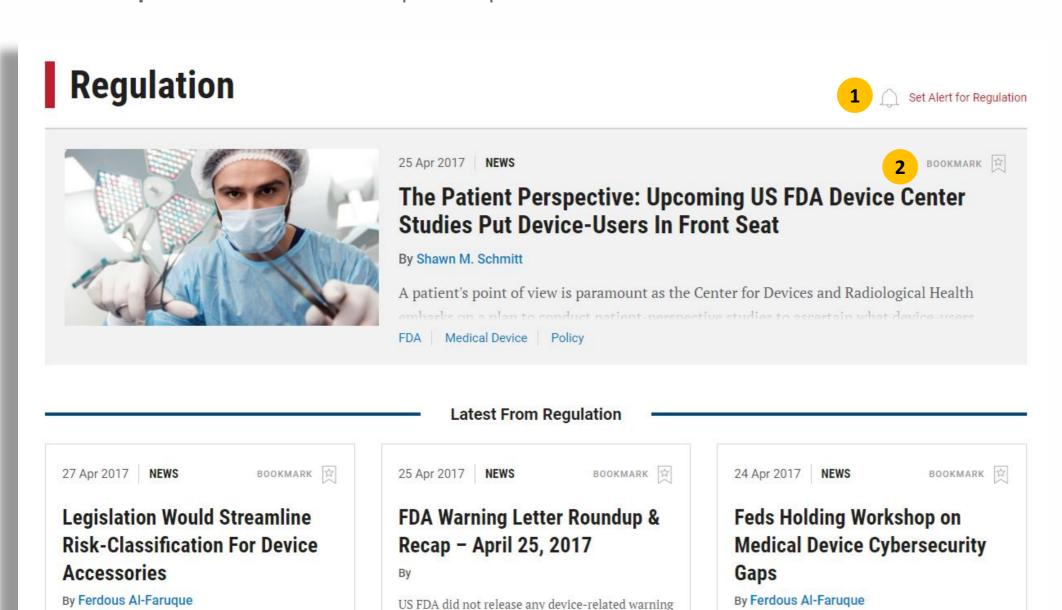
Each product has a **Menu** that is located down the left side of the screen that expands when clicked to list Topic Pages. (On mobile devices the menu may appear different but will be located in the upper left near the product logo.) In addition to standard subject areas, you will find special links like Hot Topics, regulatory and commercial trackers, and exclusive editorial features.



- Click on the Menu icon to expand the menu bar.
- Click on the arrows to expand or collapse the topic lists to see more or less.

## **Topic Pages**

Click on a **Topic** from the **Menu** to Explore Topic



letters the week of April 25.

- Set an Alert from Topic Pages with "1-click" and whenever new content is published about your topic, an email alert will be delivered to you. When you set an alert, the alert icon will change state to a filled in appearance so you can easily see where you have set your alerts while on Topic pages.
- **Bookmark** any article with "1-click" on the bookmark icon. When an article is bookmarked, the bookmark icon changes state to a filled in appearance so it is easy to see which articles have been bookmarked.

Articles you bookmark will be saved for you under **My Account** (located on the upper right of the pages) where you can go to access them at any time.

<sup>\*</sup> Note: You must be logged in to save an alert or bookmark. If you are not logged in when you click on the link, you will be prompted to log in.



A bill introduced in the US that industry

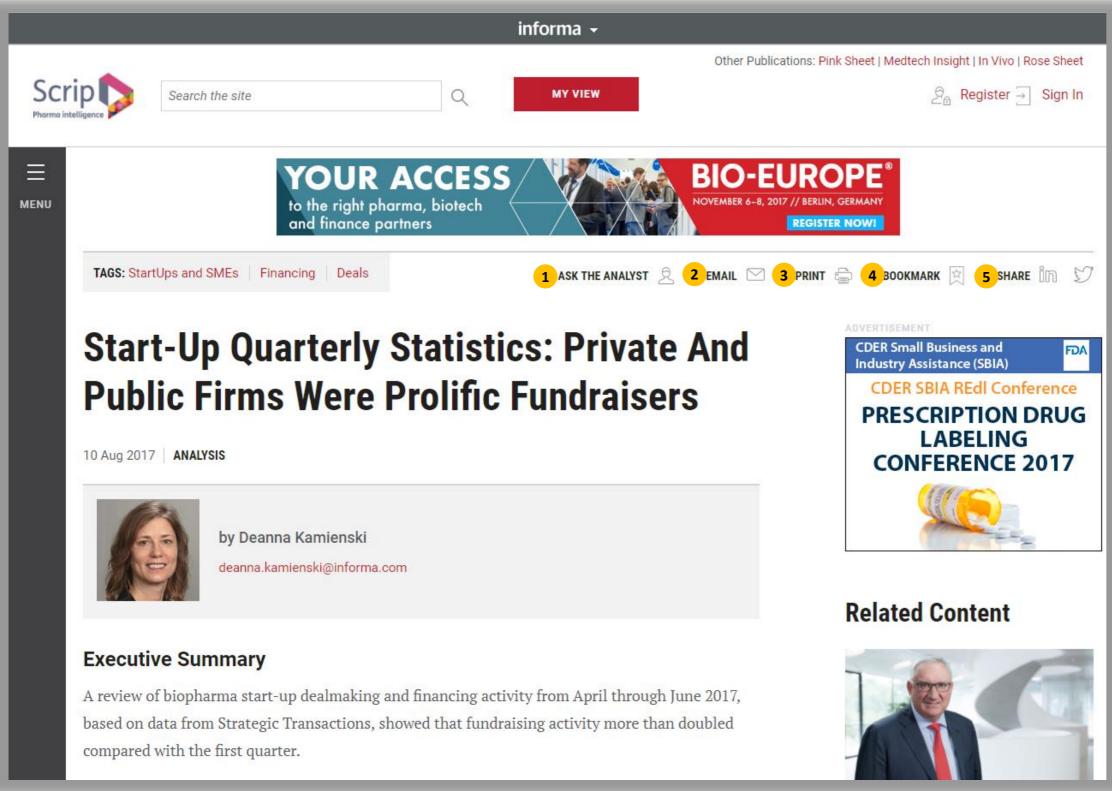
stakeholders want to be added to the "must-pass"

Following several cases highlighting medical

device cybersecurity vulnerabilities and concerns

## **Article Pages**

Across the top and bottom of every article page there is a toolbar to share, save, or follow up on the article.

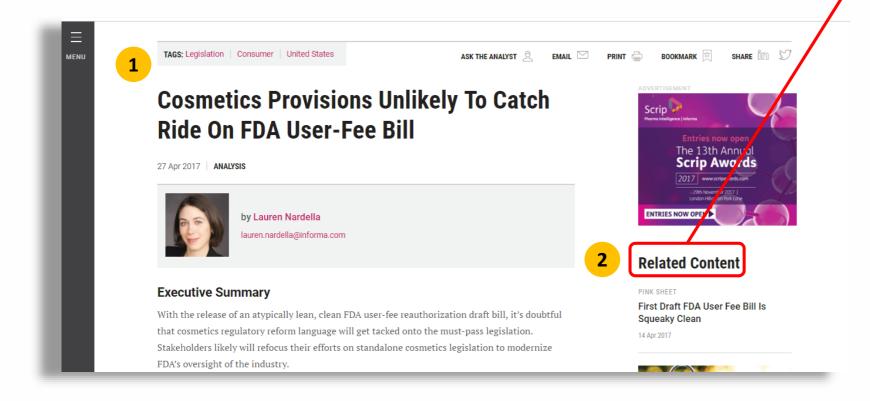


- Click **ASK THE ANALYST** to access the Ask the Analyst service (for subscribers).
- Click **EMAIL** icon to fill out a simple form to share the article by email.
- Click the **PRINT** icon to print the article to hard copy or pdf.
- Click the **BOOKMARK** icon to save the article to your Bookmarked Articles listing which is located under My Account.
- Click the **LINKED IN** or **TWITTER** icons to share the article with your social networks.

US: 888-670-8900 UK: +44 (20) 337 73737 Australia: +61 2 8705 6907

## **Article Pages**

To make it quick and easy for you to find other relevant content, our Article pages have numerous **RELATED CONTENT** links



#### **Related Content**

PINK SHEET

First Draft FDA User Fee Bill Is Squeaky Clean

14 Apr 2017



ROSE SHEET

Cosmetics Stakeholders Race To Hitch Reform Provisions To FDA User-Fee Bills

03 Mar 2017

#### **Topics**

#### SUBJECTS

> Legislation

#### INDUSTRIES

> Consumer

#### REGIONS

- > North America
- > United States

#### **Related Companies**

- > Nu Skin Enterprises Inc.
- Coty Inc.

- TAGS at the top and bottom of each article quickly show main topics of article and link to more on those topics.
- RELATED CONTENT links along the right of each article page provide quick links to related topics and sub-topics; related articles; related companies; related deals; and key documents. Articles also have links to related stories/content within the article itself when relevant.

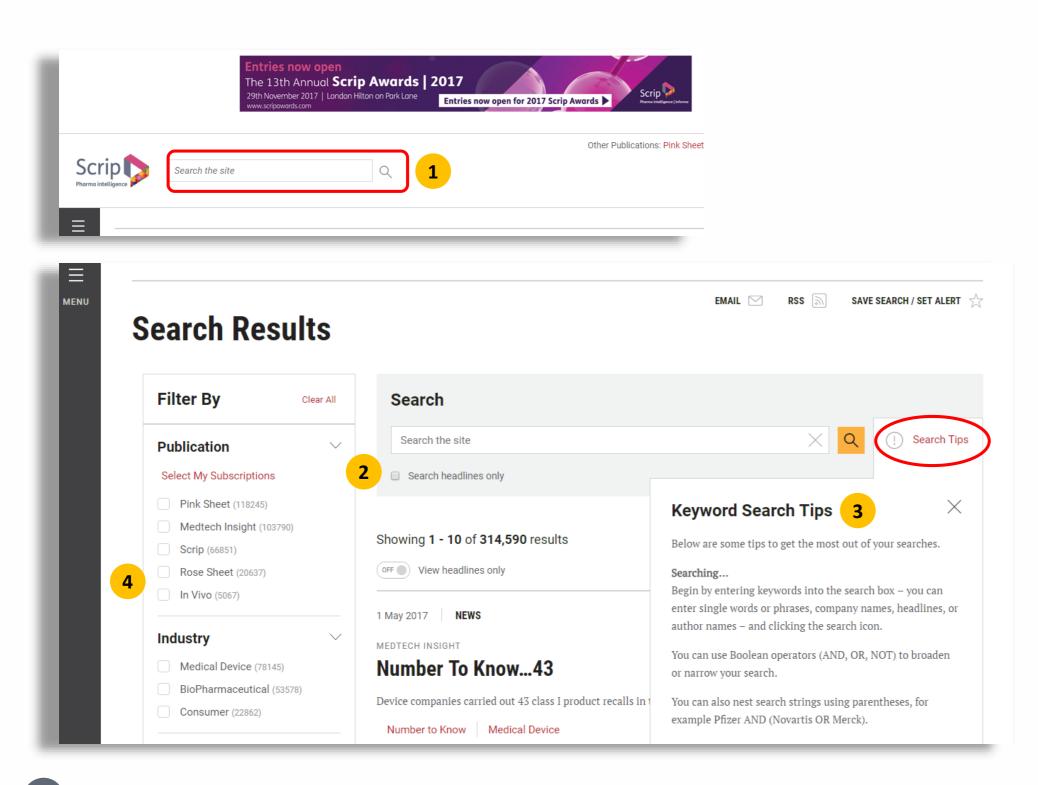


## Search and Results



## Starting Your SEARCH

Type your search terms in the Search Bar, which can be key words, company names, or authors' names



The **SEARCH BAR** appears towards the top of every page.

> **TIP:** To see more search options quickly, run a search without any search terms.

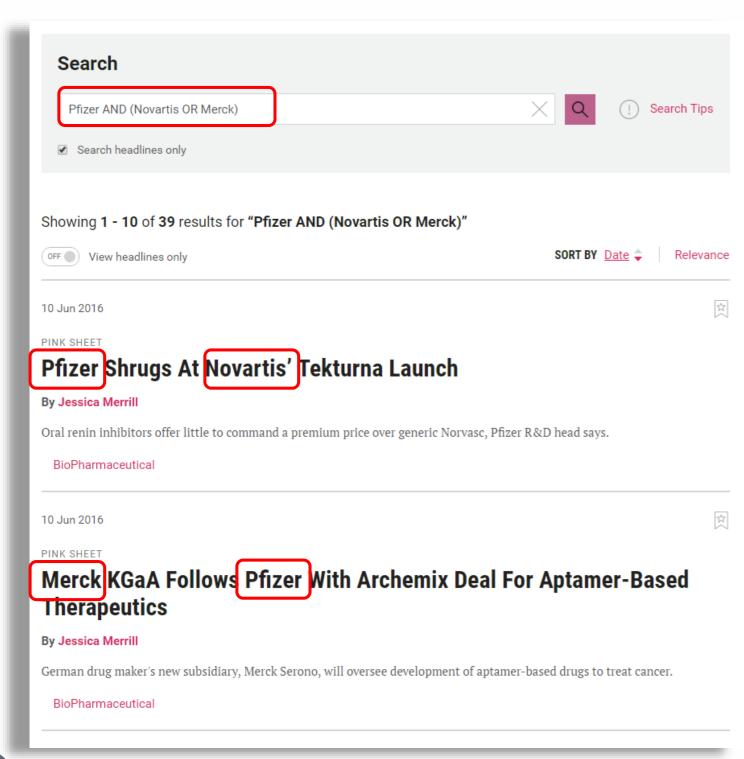
Searches retrieve results if they are found in a headline or article text. Searches do not search within tags—use filters to restrict results based on tags.

- **TIP:** To focus your search, you can restrict your search to headlines only.
- View our **SEARCH TIPS**, which can be found on any search results page, to ensure you get the most of your searches.
- There are 10 ways to filter your search results to narrow them down and target your result set to your needs. Filter your results by any combination of: Publication, Industry, Subject, Therapy Area, Device Market Area, Date, Company, Region, Content Type and Media Type.



## Search Rules and Techniques: Boolean Search

You can use the Boolean operators AND, OR, NOT to include or exclude results from your search. You can also use parentheses to create nested Boolean searches.



#### **EXAMPLES:**

Pfizer AND Merck finds articles containing both Pfizer and Merck.

**Pfizer OR Merck** finds articles containing either Pfizer or Merck.

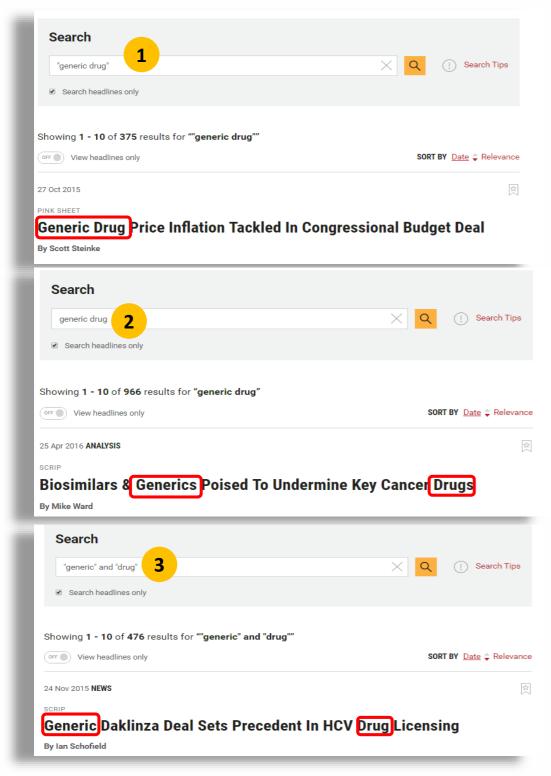
**Pfizer NOT Merck** finds articles containing Pfizer, that do not also contain Merck.

**Pfizer AND (Novartis OR Merck)** finds results containing Novartis and Pfizer, Merck and Pfizer, or all three.



## Search Rules and Techniques: Exact Matches

By default, stemming is applied to your search terms to automatically search for word variants. This means that typing the search term develop might also find developer. To search for an exact match, enclose your search terms in quotes.



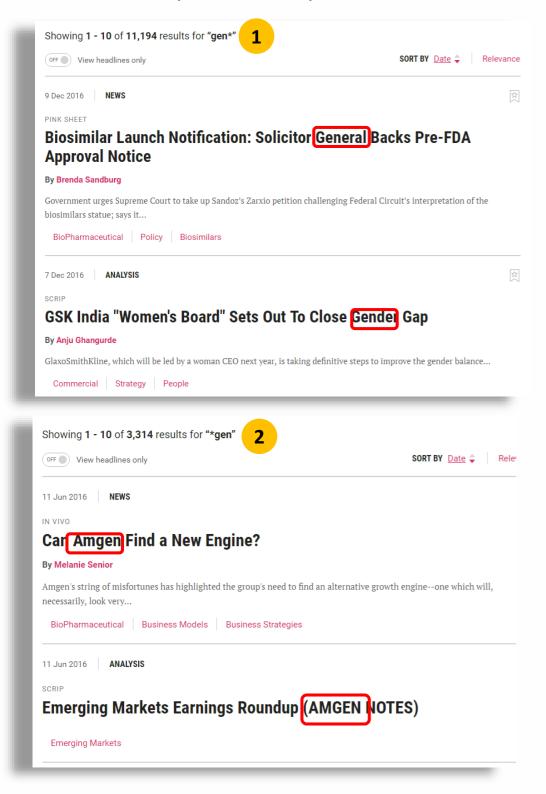
Searching for "generic drug" will retrieve only results containing that exact phrase.

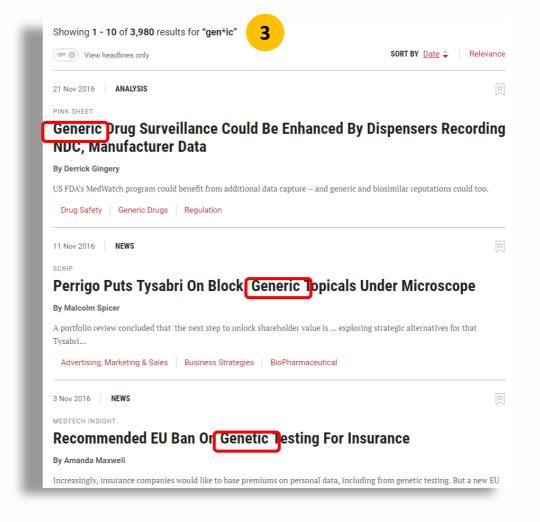
Searching for **generic drug** will find results containing generic and drug, but they might be separated by other words, or, as a result of stemming the results might contain words with the same stem, such as generics, or general.

You may also use Boolean operators between separate quoted terms. If you want to find all articles containing the exact words "generic" and "drug", but not necessarily adjacent to each other or in that order, you can search for "generic" AND "drug"

#### Search Rules and Techniques: Wildcards

Using an asterisk (\*) at the beginning, middle or end of a word or part of a word will allow you to find matches that include additional letters, as represented by the asterisk.

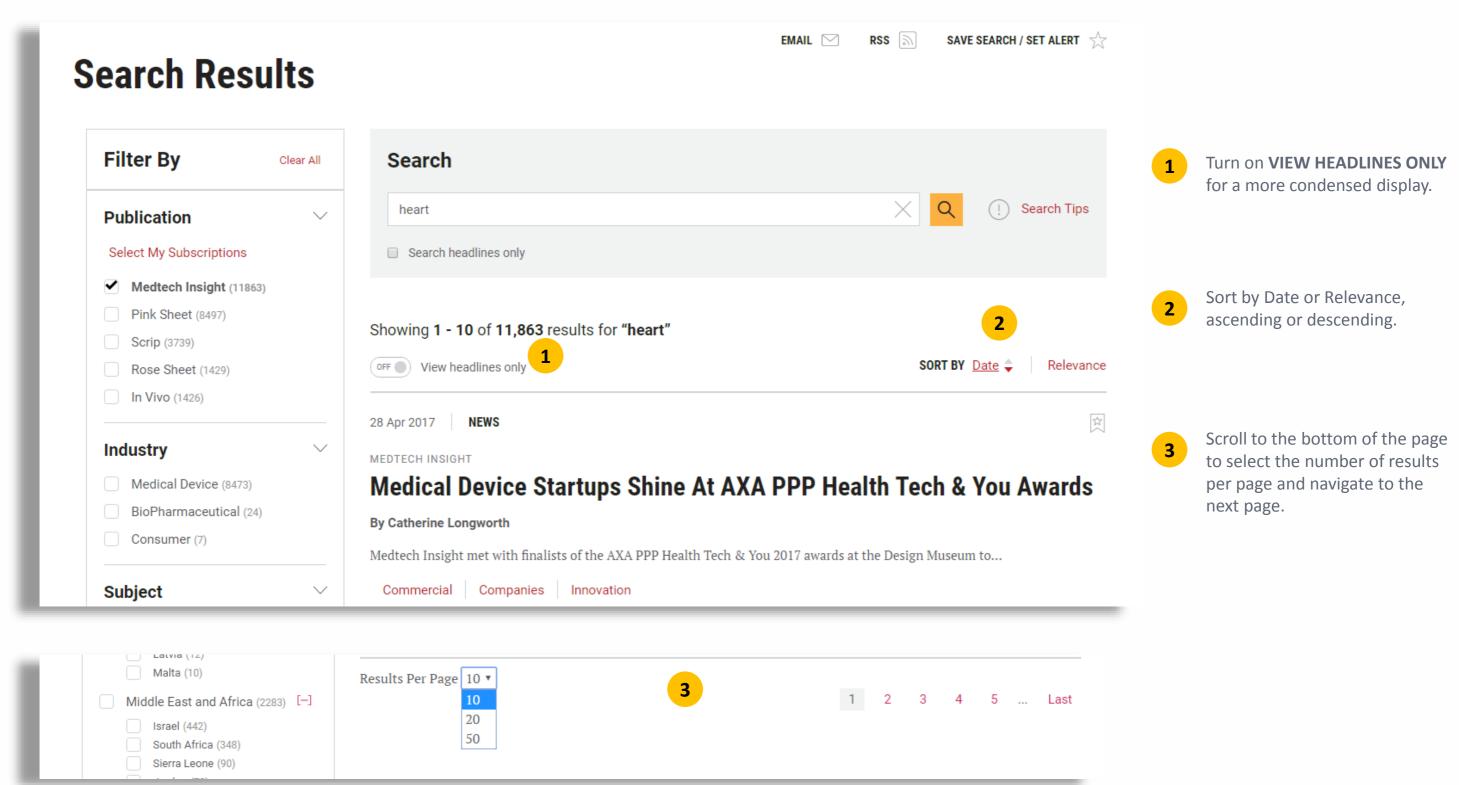




- Searching for **gen\*** finds articles containing general, gender etc.
- Searching for \*gen finds articles containing Amgen, oxygen, etc.
- 3 Searching for **gen\*ic** finds articles containing genetic, generic etc.

## Customizing Your Results: Sort and Display Options

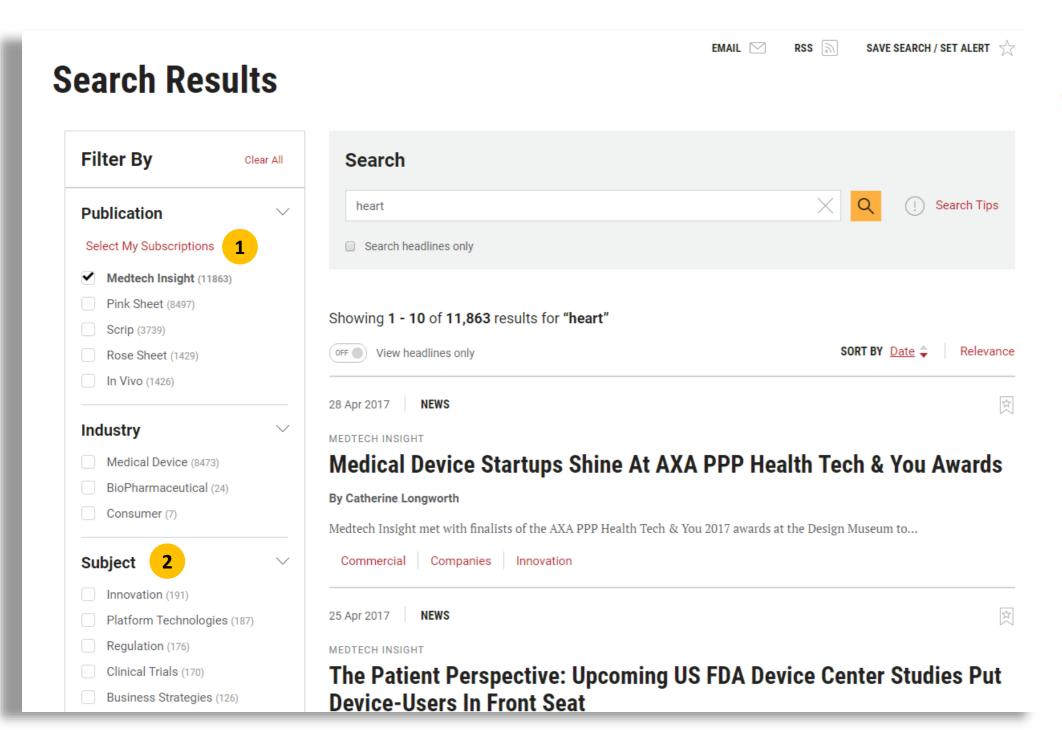
You have several options to change the search result display.





## Customizing Your Results: Facets and Filtering

What you see is up to you. The search functions across <u>all</u> of our publications — showing the full breadth of content we offer on any given search parameters. Or, you can limit your search to just the publications you subscribe to, or the subject area, region, date range or media type you need.



TIP: Click Select My Subscriptions to view only the publications you subscribe to.

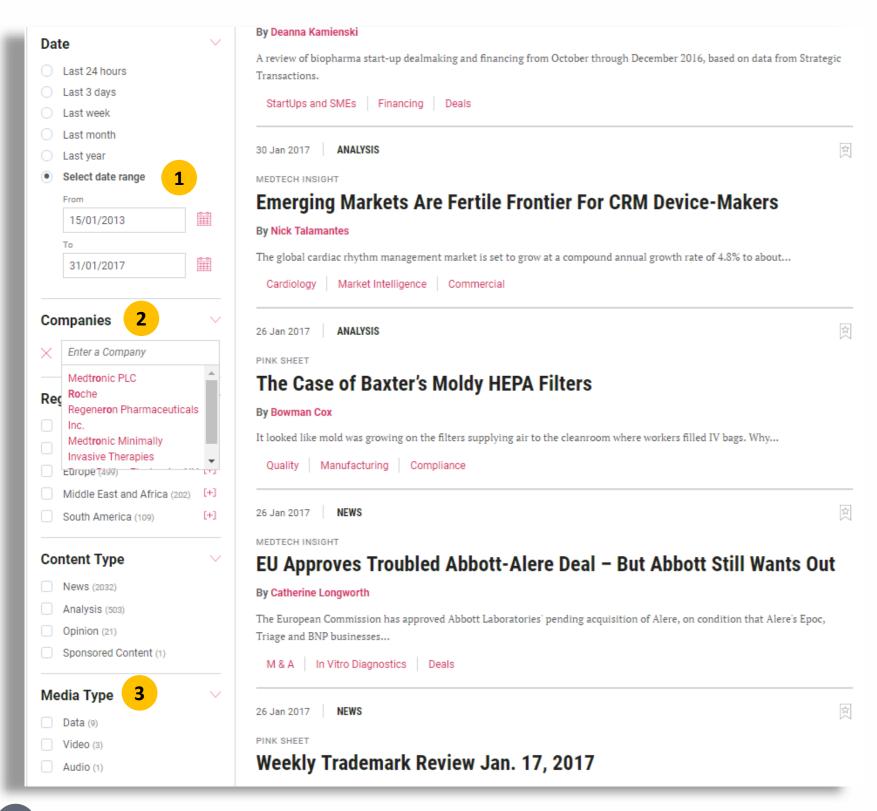
Your most recently selected publications are maintained for your next search. To search all publications, tick the box for each publications or use the Clear All feature

TIP: Selecting more than one choice within the Subject, Therapy Area, Device Market Area or Region facet retrieves all articles tagged with <u>any</u> of the choices. For example, selecting U.S. and Canada displays articles containing either the U.S. tag, Canada tag, or both tags.

Selecting tags in multiple facets retrieves articles that are tagged with at least one selection from the facet. For example, selecting Regulation and Asia Pacific displays articles containing both the Regulation and the Asia Pacific tag.

## Customizing Your Results: Facets and Filtering

More tips for using facets and filtering to find only the results you need.

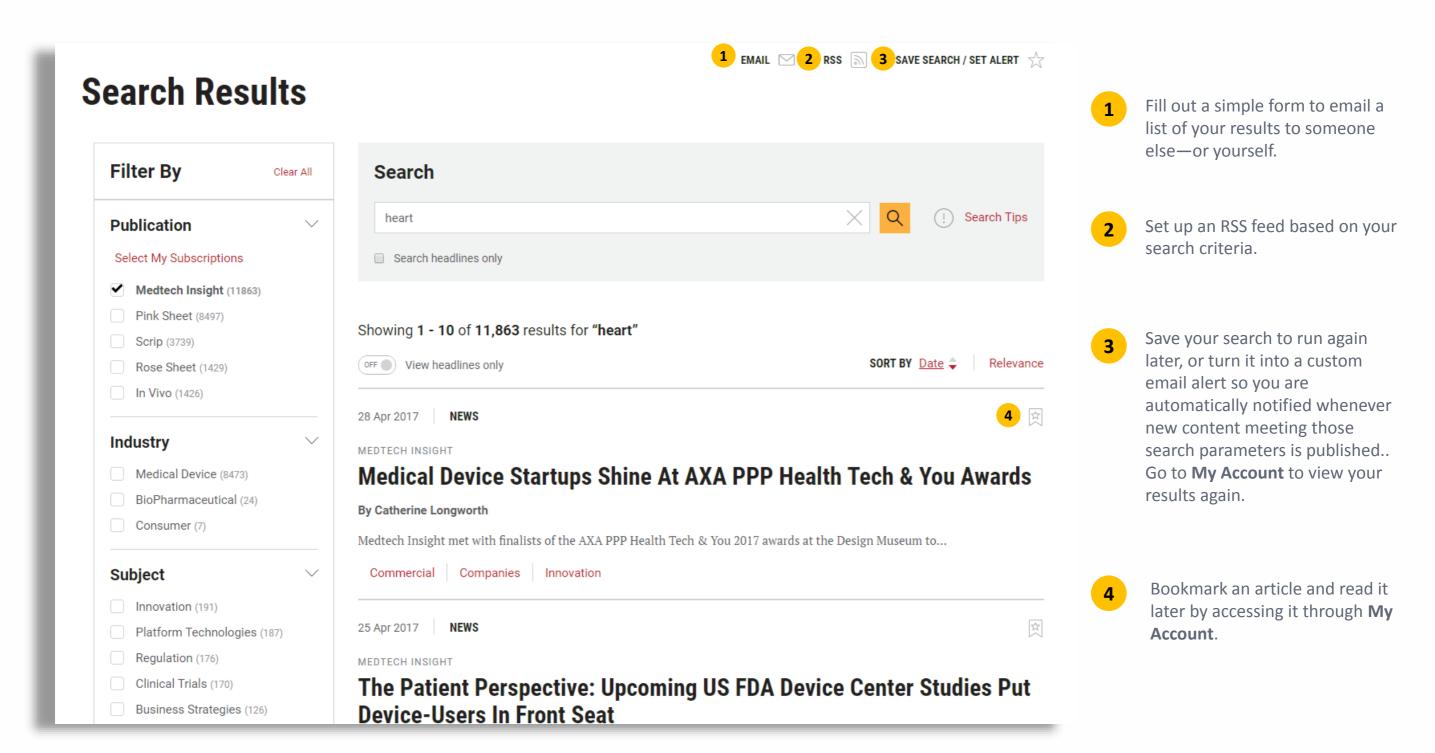


- You can click on the calendar icon or enter dates to select a date range. If you are entering a date range, be sure to use day/month/year format. For example, enter January 15, 2017 as 15/01/2017.
- To use the **Companies** Filter, start typing the company name to choose it from the list. You may see fewer results than searching for a company name by keyword, because a story is not tagged with a company name if the company is simply mentioned in passing.
- To limit your results to podcasts or other multimedia, use the Media Type filter.



## Saving and Sharing

Save your search to run again later, turn it into an RSS feed, or share it with a colleague via email. You can also bookmark articles from the results page.





# Custom Alerts and RSS Feeds

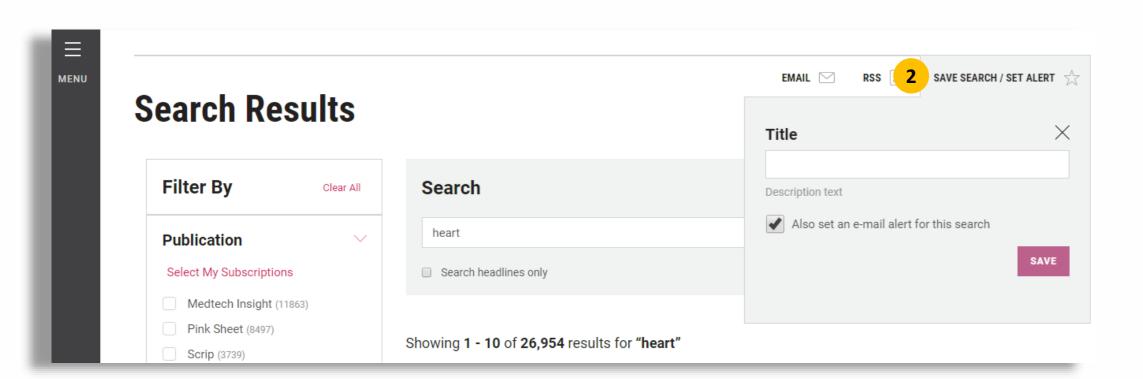


#### **Custom Alerts**

You can create your own custom alerts by using a 1-click alert from a topic page or link, or by saving them from searches you have run.



1 Click the bell icon to automatically turn the alert on. You will then see it in your list of saved searches and alerts in My Account.

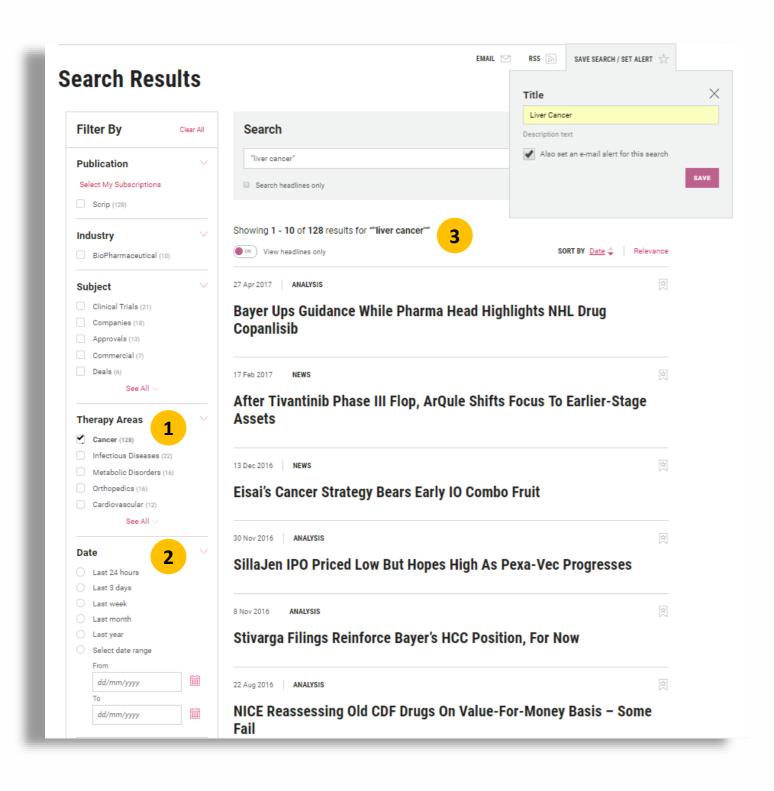


When you click Save Search/Set
Alert from your search results, you
will be prompted to save your
search. To set an alert, be sure the
email alert box is checked.

**TIP**: Give your alert a distinctive title to easily identify it in **My Account.** 

#### **Custom Alerts: Tips**

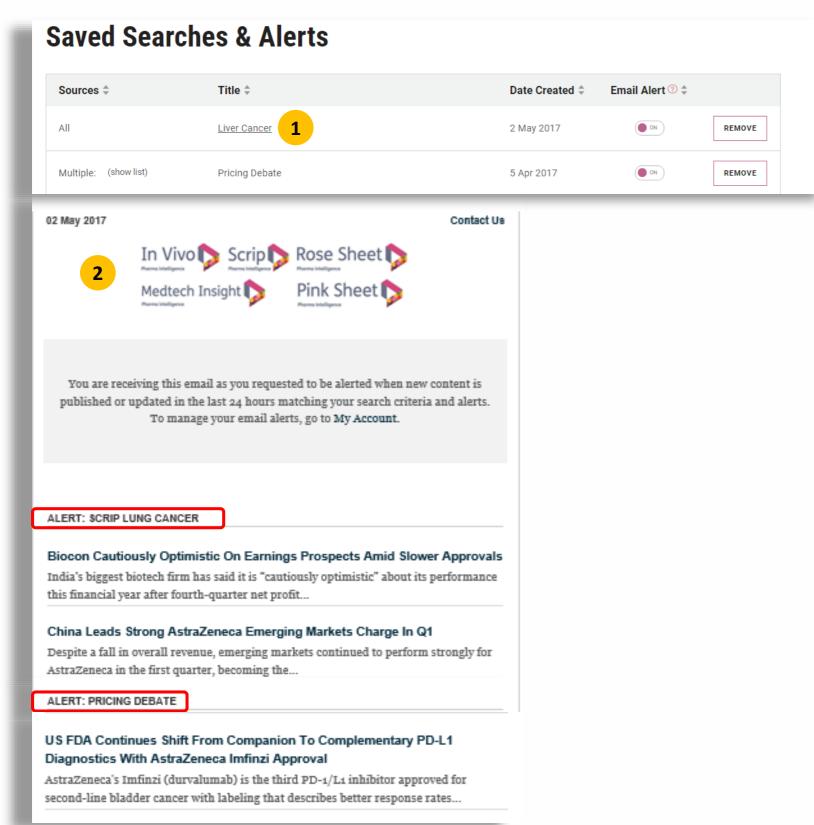
Tips on maximizing the effectiveness of custom alerts



- **DO** use filters. Your filter settings will be retained when you create the alert, so you can restrict your results by a region, topic, or other criteria.
- **2 DON'T** filter by date. The alert is only looking for newly published stories, and these will not be found if you set an end date.
- **3 DO** check the search results before saving the alert. If the existing results are too sparse or not what you are looking for, adjust your search criteria.

#### **Custom Alerts: Tips**

More tips on maximizing the effectiveness of custom alerts

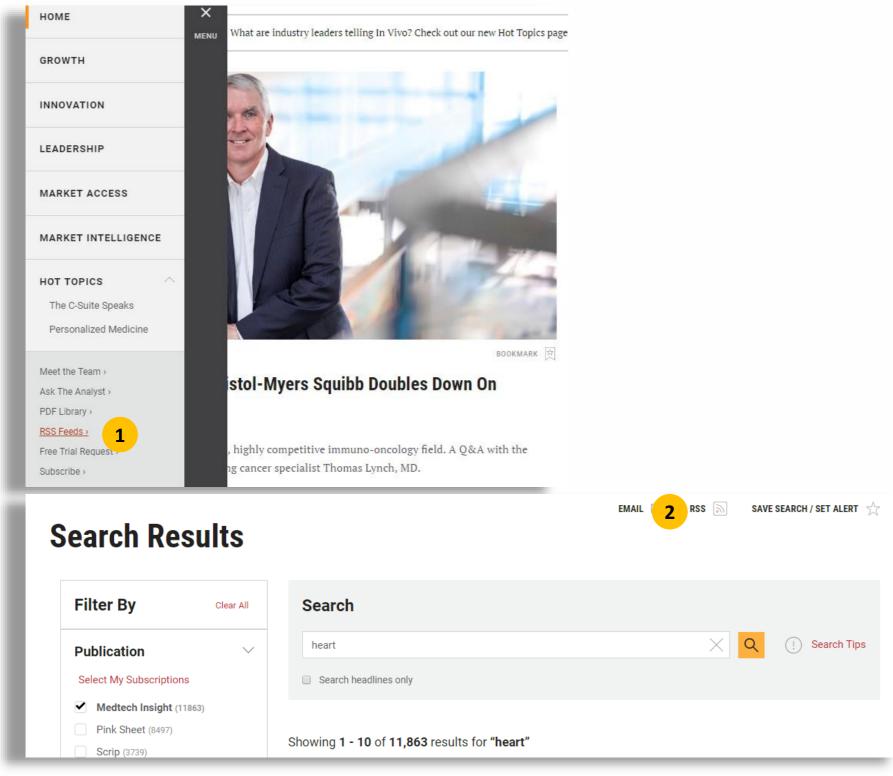


TIP: To make changes to an existing alert, run the search from My
Account, make your changes, then re-save the search as a new alert. If you don't want to keep the original alert, delete it from My Account.

TIP: Regardless of the number of alerts you have, you will receive no more than one email per day. If multiple alerts produce results on the same day, they will be included in one email. If no results appear on a given day, you will not receive an email.

#### **RSS Feeds**

Set up an RSS feed to cover as much or as little as you want. Use the feed reader of your choice and be updated in real time



- To set up an RSS feed for all articles from a publication, or for shortcuts to common topic areas, go to the RSS Feed page from the main menu.
- To set up a custom RSS feed based on your own search criteria, use the RSS feed link at the top of the Search Results page.

## Newsletter, Custom Alert, or RSS Feed?

There are many choices for keeping up with the latest pharma and medtech news, whether it's part of your morning routine or you're on the go. Here's how Email Newsletters, Custom Alerts, and RSS feeds compare.

Alert Type	All Content	Personalized Selected Content	Managed in My Account	Advantages
Email Newsletter	Yes	No	Yes	If you never want to miss a story, you will see all headlines and executive summaries every day and also receive article recommendations from the editors through weekly roundups and special topic newsletters.
Custom Email Alert	No	Yes	Yes	If you have a focused area of interest, need to track latest developments in multiple topics separately, or you want to cover multiple publications in the same alert, you will receive an email whenever the latest news in your area of interest is published.
RSS Feed	Yes	Yes	No	Consider an RSS feed if you already use an RSS feed reader. Consolidate your news feeds for easy access and see real time updates as new stories are published.

# Managing Your Account

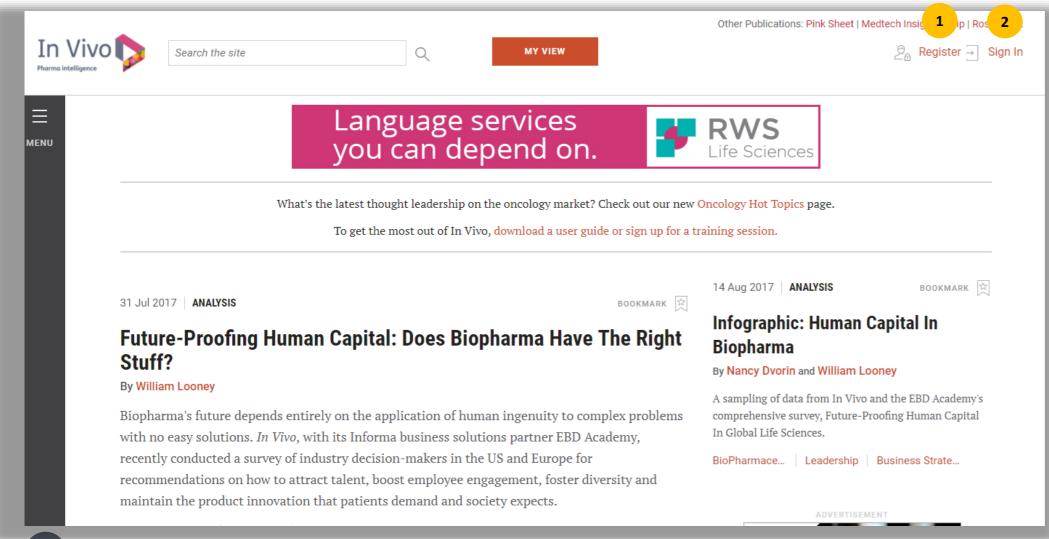


#### Access, Registration & Sign In

Our products support Internet Explorer 11+, Safari, Chrome, Firefox on Windows, Mac, and mobile devices and tablets.

**Register** and **Sign In** links are located on the upper right of the pages. To Register, you will set up a Username and Password, which will work across all of our products. Once you have registered and created an account, Sign In to access your account so you can set, view, and manage your custom alerts and saved articles, topics, and searches.

Usernames are typically your work email address. Your same Username and Password will work across all of our products, and when you Sign In to your account, you will be able to pass seamlessly between the product sites. If you don't know your password, click "Forgot your password?" to reset it.

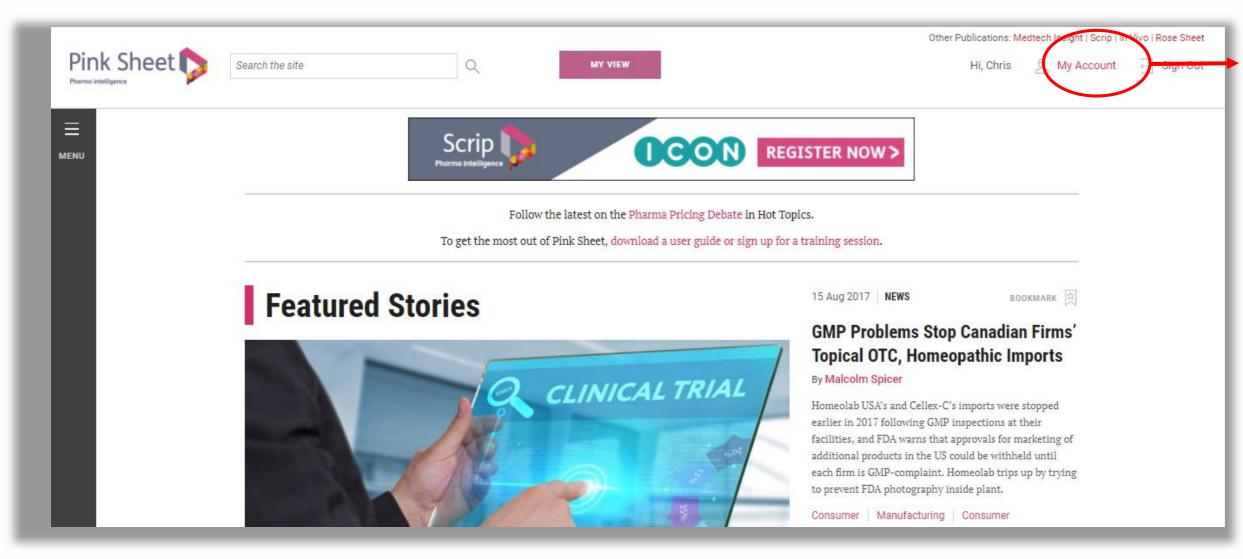


- 1 REGISTER to create an account so you can receive free email newsletters, set custom email alerts, and save articles, topics, and searches.
  - SIGN IN with your username and password to access and manage your account. If you don't recall or are unsure of your password, there is a "Forgot your password?" link in the sign-in module so you can easily reset it.



#### Managing Your Account

Your account is managed from the **My Account** link located on the upper right side of the sites. The **My Account** section reflects your account and activity across all of our publications.



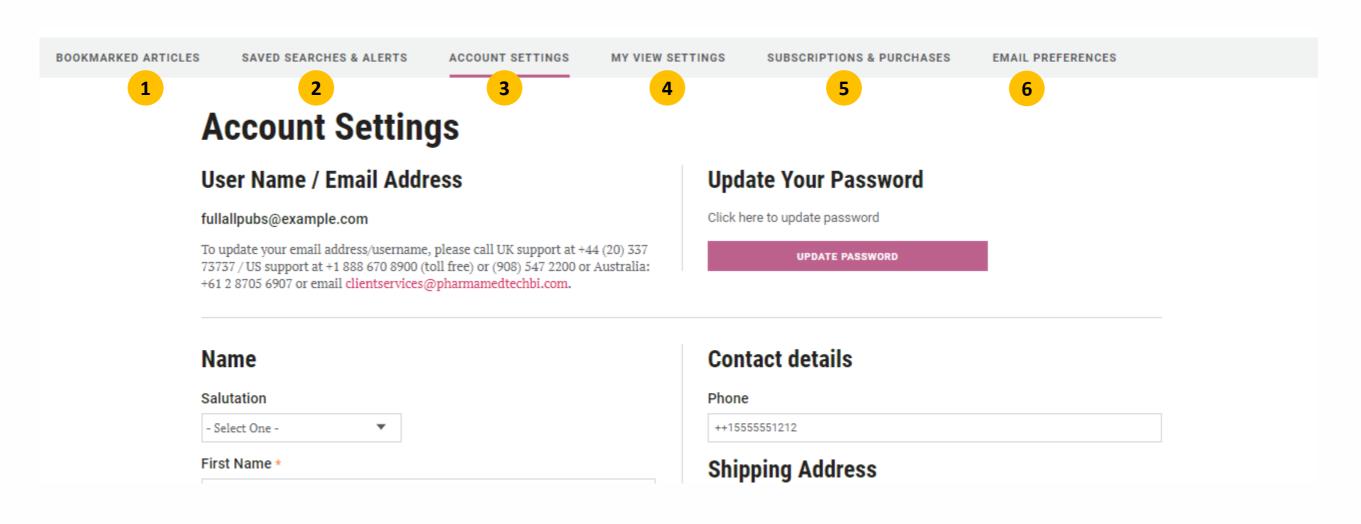
From **My Account** you will manage your:

- Bookmarked Articles
- Saved Searches & Alerts
- Account Settings
- Subscriptions & Purchases
- Email Alert Settings
- My View Settings

## Managing Your Account

From My Account you will manage your:

- Bookmarked Articles
   Saved Searches & Alerts
   Account Settings
   My View Settings
   Subscriptions & Purchases
- 6 Email Alert Settings



## My Account: Bookmarked Articles

Articles can be Bookmarked from the Homepage, Topic Pages, Article Pages, and Search Results Pages.

Once an article is bookmarked, it will be listed on your Bookmarked Articles section under My Account where you can view:

#### **Bookmarked Articles**

Publication \$	Title	Date 💠	
SCRIP Intelligence	Panel: Oncology Business Models Determined By Capital And Culture	13 May 2015	REMOVE
IN VIVO	Gilead Working 24/7 To Fix Manufacturing Problems In HIV "Complete Response" Letters 🔀	7 May 2015	REMOVE
MedTech Insight	U.K. Packages All Electronic Cigarettes Under Medical Regulation	14 Jun 2014	REMOVE
The Pink Shee 1	Sunshine On Journal Article Reprints Could See Legal Challenge 🖸	22 Aug 2013	REMOVE
SCRIP Intelligence	Novo Nordisk Withholding Tresiba From German HTA Process	6 Aug 2013	REMOVE
The Pink Sheet	Pradaxa Increases GI Bleeding But Not Heart Attack Risk, Medicare Data Show 🗹	19 May 2012 <b>3</b>	REMOVE
IN VIVO	Antibody developer Alder Biopharmaceuticals' IPO nets \$74.4mm	25 Jul 2011	REMOVE
MedTech Insight	St. Jude Revises Timeline For Quadripolar CRT-D Device	19 May 2011	REMOVE

- the name of the publication the article appeared
- the article title
- the date the article was bookmarked
- **REMOVE** button so you can remove bookmarks you no longer want to keep

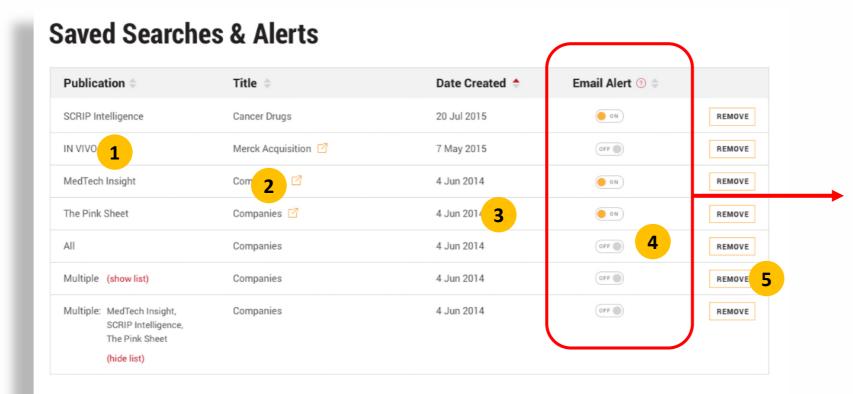
You can view and manage all articles you have **Bookmarked** from any of our publications' Homepages, Topic pages, Article Pages, and Search Results pages in the **Bookmarked Articles** section.

## My Account: Saved Searches & Alerts

From our Search function, it is simple to save any search so you can return to see updated results at any time without having to reinput each of your desired search parameters. You can also opt to receive an email alert whenever new content is published that meets your search criteria, so you never miss a thing.

The **Saved Searches & Alerts** section under **My Account** is where all of your Saved Searches and Alerts will be listed and managed. Here you will see:

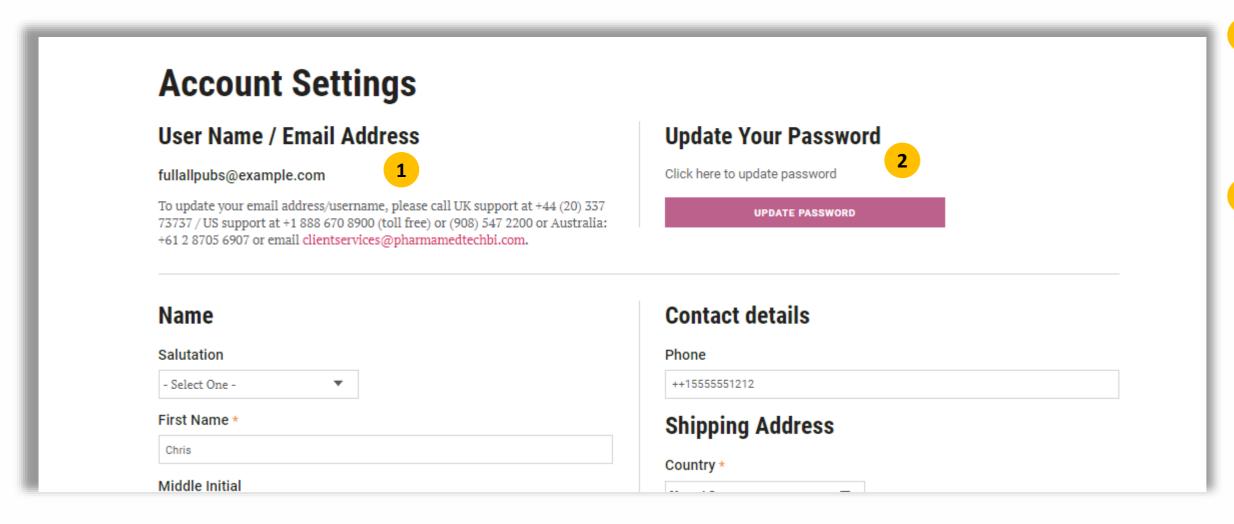
- 1 the publication(s) being searched
- the Title you give each custom search you save
- the date you saved the search
- a simple toggle you set to select which searches you want email alerts for
- **REMOVE** button, so you can remove any searches you no longer need



Easily toggle on/off **Email Alerts**For as many of your **Custom Saved Searches** as you want at any time.

## My Account: Account Settings

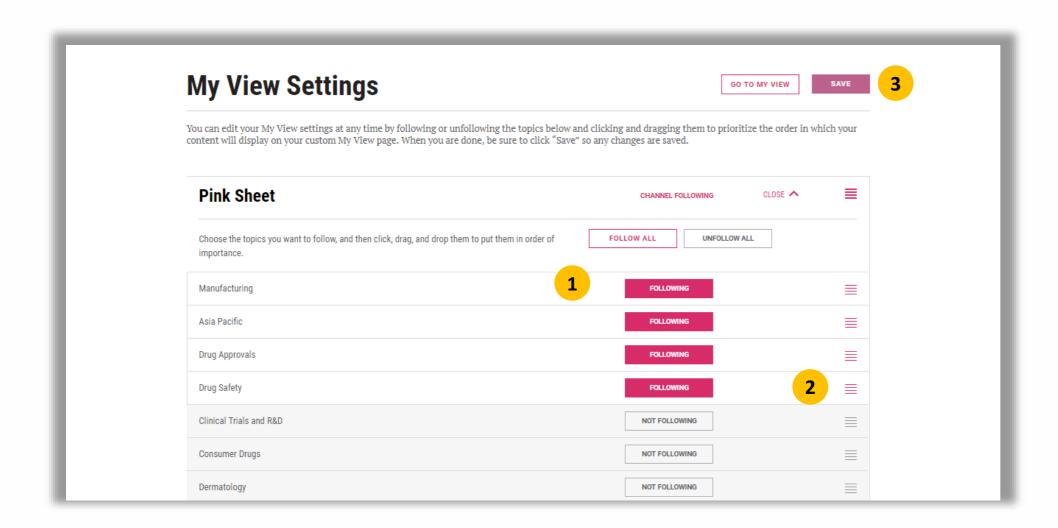
The **Account Settings** section under **My Account** is where you will:



- update your Contact Information - including your name, Company, Job Information, and Address
- update your password when you desire

#### My Account: My View

The **My View** section under **My Account** is where you will set up or edit your My View choices. Note that you can only select the My View settings for the publication you are accessing at the time you go to My Account. To change the settings for a different publication, you must navigate to that publication, then go back to the My View settings.



- Follow individual topics, or use the FOLLOW ALL button to select all topics
- Change the display orderof your topics by dragging and dropping topics.
  - Be sure to save your changes.

## My Account: Subscriptions & Purchases

The **Subscriptions & Purchases** section under **My Account** is where you will find a listing of all of the publications you are subscribed to as well as any articles you may have purchased. This is where you can also look to see when your subscriptions are due to expire so that you can ensure your renewals are planned without any breaks in service!

#### **Subscriptions & Purchases**

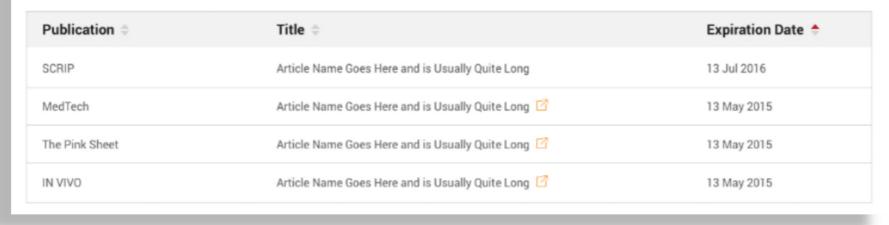
Subscriptions



This section lists the publications you are subscribed to and the type of subscription you have, along with the date your subscription will expire.

**Note:** If you are an **individual** subscriber, you will also see a RENEW button and SUBSCRIBE button so you can take either action.

2 Purchases



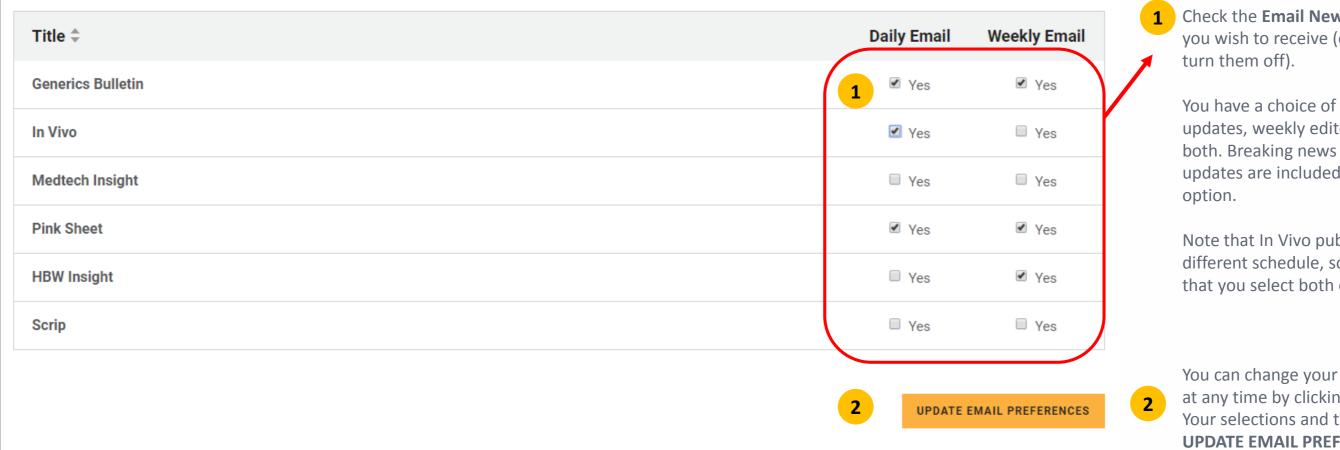
If you had purchased any individual articles (prior to July 2016), you will see a listing of those articles and the date your access to them expires.

## My Account: Email Preferences

The Email Preferences section under My Account is where you indicate which of our Email newsletters you want to receive. You can update your preferences here at any time.

#### **Email Preferences**

#### **Newsletter Emails**



Check the **Email Newsletters** you wish to receive (or uncheck to

You have a choice of automatic daily updates, weekly editors' digest, or both. Breaking news and special topic updates are included with either

Note that In Vivo publishes on a different schedule, so we recommend that you select both options.

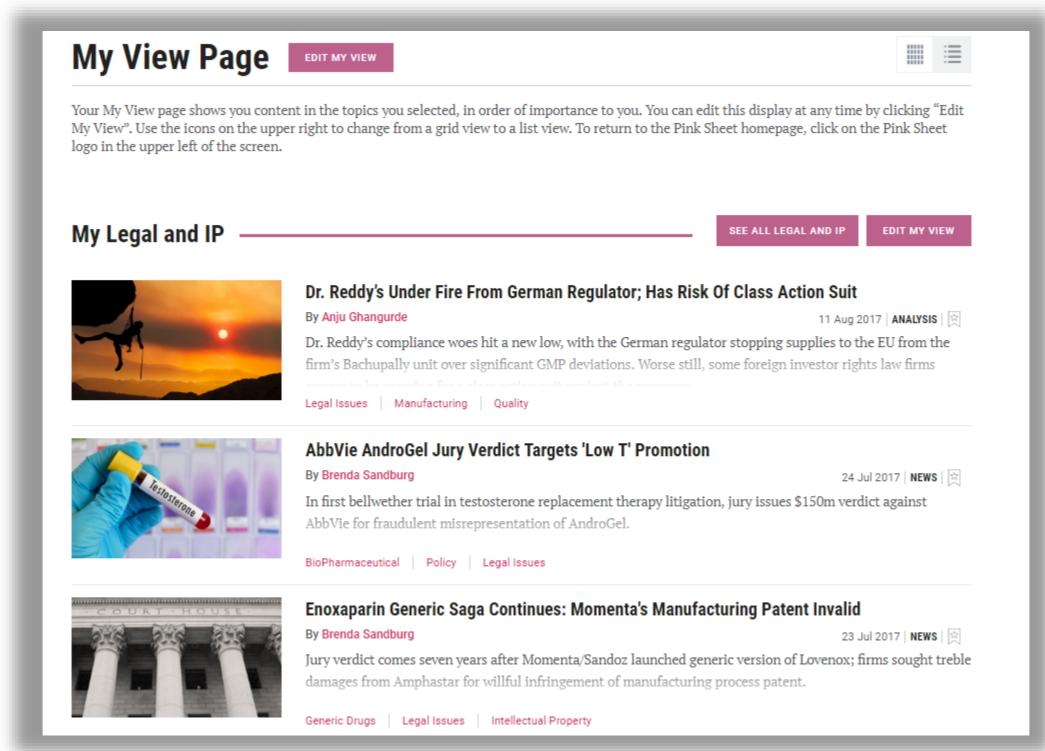
You can change your preferences at any time by clicking or unclicking Your selections and then clicking the **UPDATE EMAIL PREFERENCES** button.

# My View



### Your Content Your Way

My View allows you to view only the topics you want to follow. Choose from a list of available topics, which are individualized for each publications, and design your own My View home page. It's easy to set up your choices when you register, or change them later.

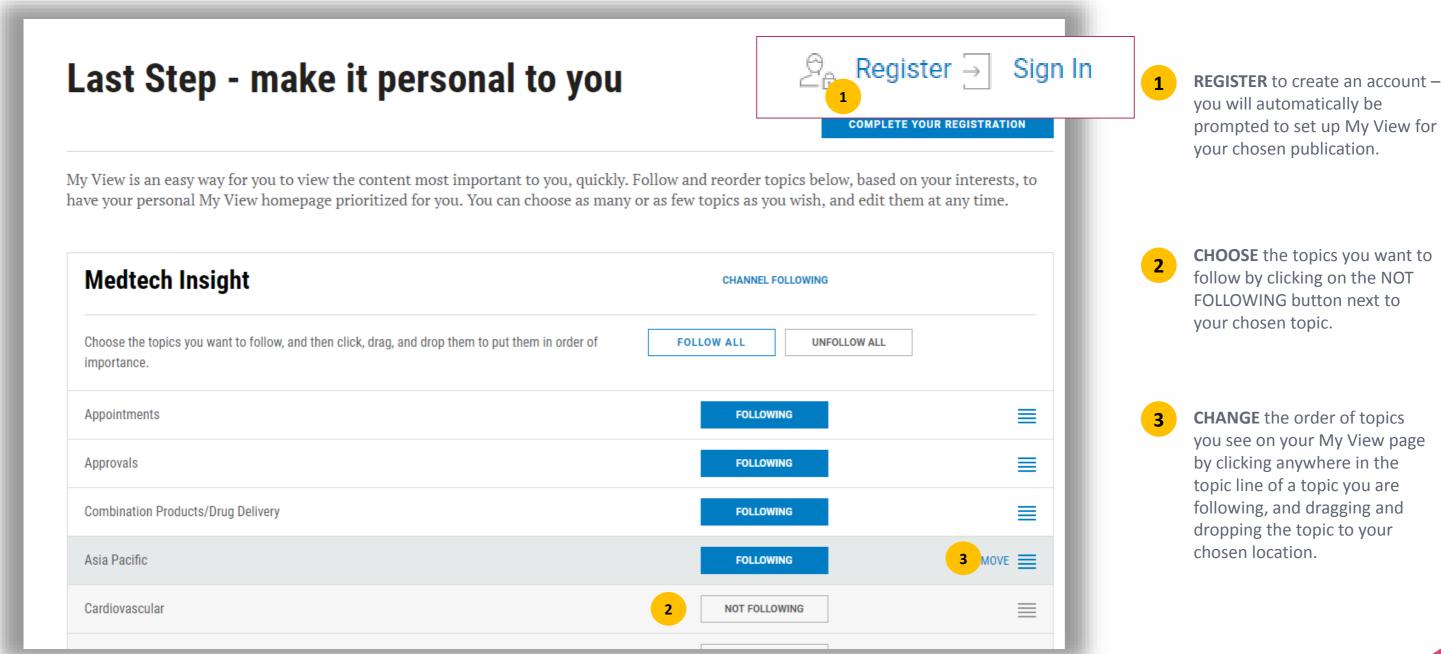




### Set Up and Editing: Registration

When you register on a product site, you will be asked to select My View topics you want to follow for that product. For example, if you are on the Pink Sheet site and click Register, you will set up your topics for Pink Sheet.

If you want to select My View topics for other publications, you can do this in My Account once you have completed registration and are logged in.

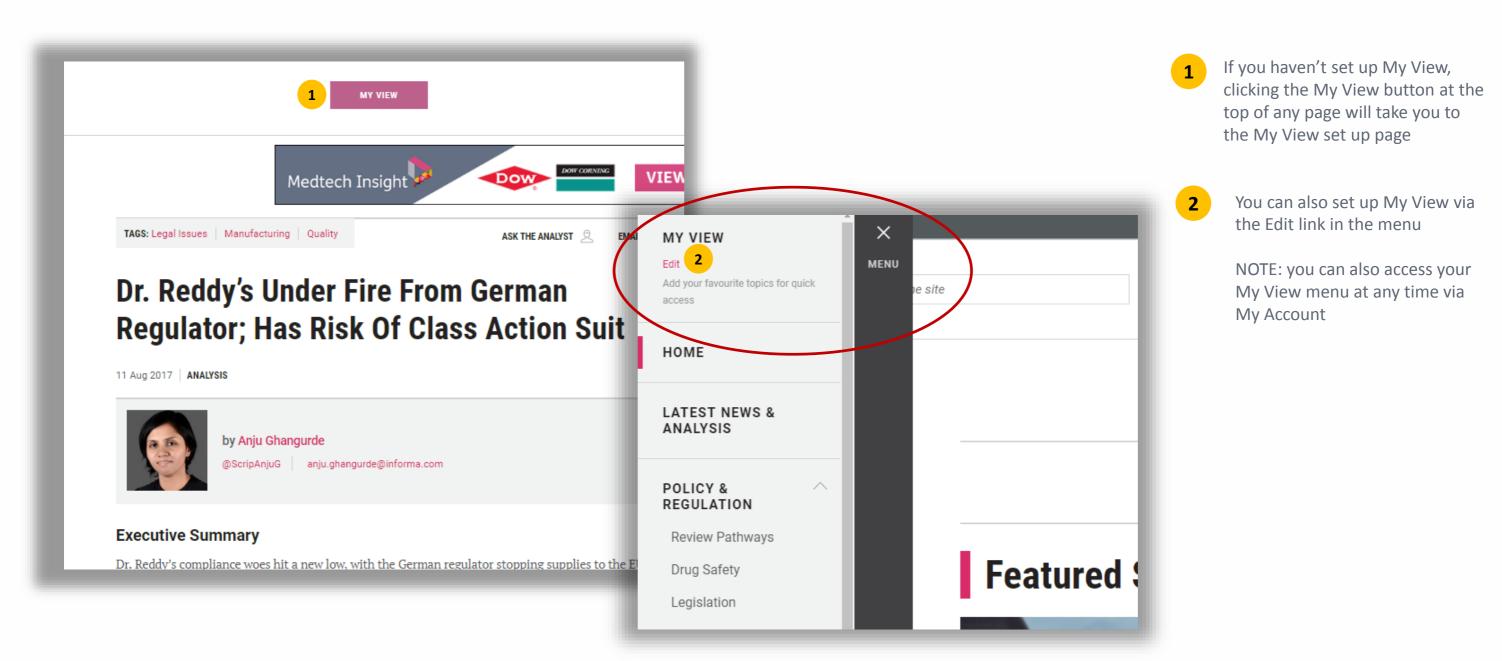




### Set Up and Editing: Getting Started

If you are already registered and have not set up My View, here is how you can get started. You must be logged in to access these features.

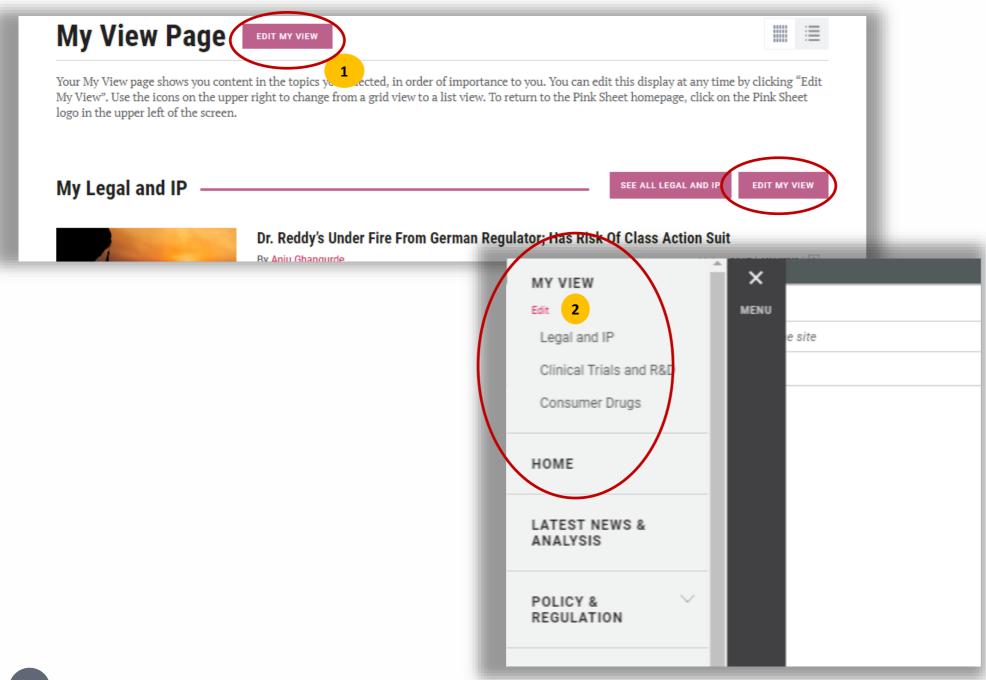
Note: You cannot set topics across multiple publications. To set or change topics for another publication, first navigate to that publication, then back to any My View set up option to complete your selections.



### Set Up and Editing: Changing your Selections

There are a few ways to navigate to the My View set up page in order to update or rearrange your topics. You must be logged in to access these features.

Note: You cannot set topics across multiple publications. To set or change topics for another publication, first navigate to that publication, then back to any My View set up option to complete your selections.



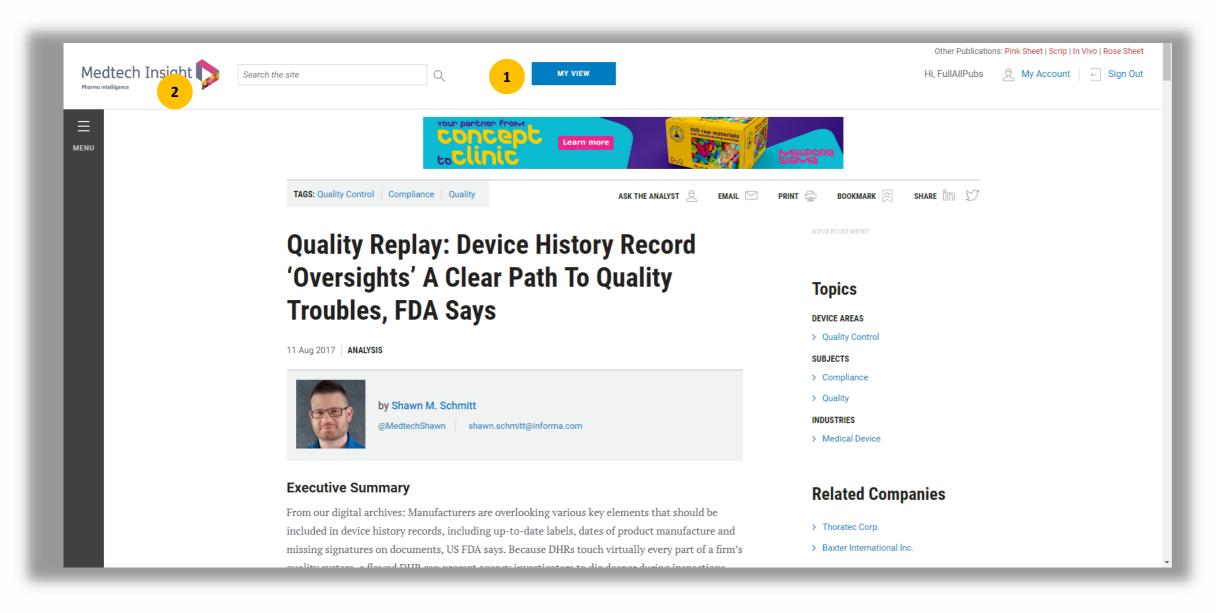
- 1 If you are already on the My View Page, you can change your selections by clicking on Edit My View
- The Menu of each publication will show you the topics you are following and clicking Edit takes you to the My View selection page.

NOTE: You can also access the My View selection page via My Account

### Set Up and Editing: Navigation

You must be logged in to access My View.

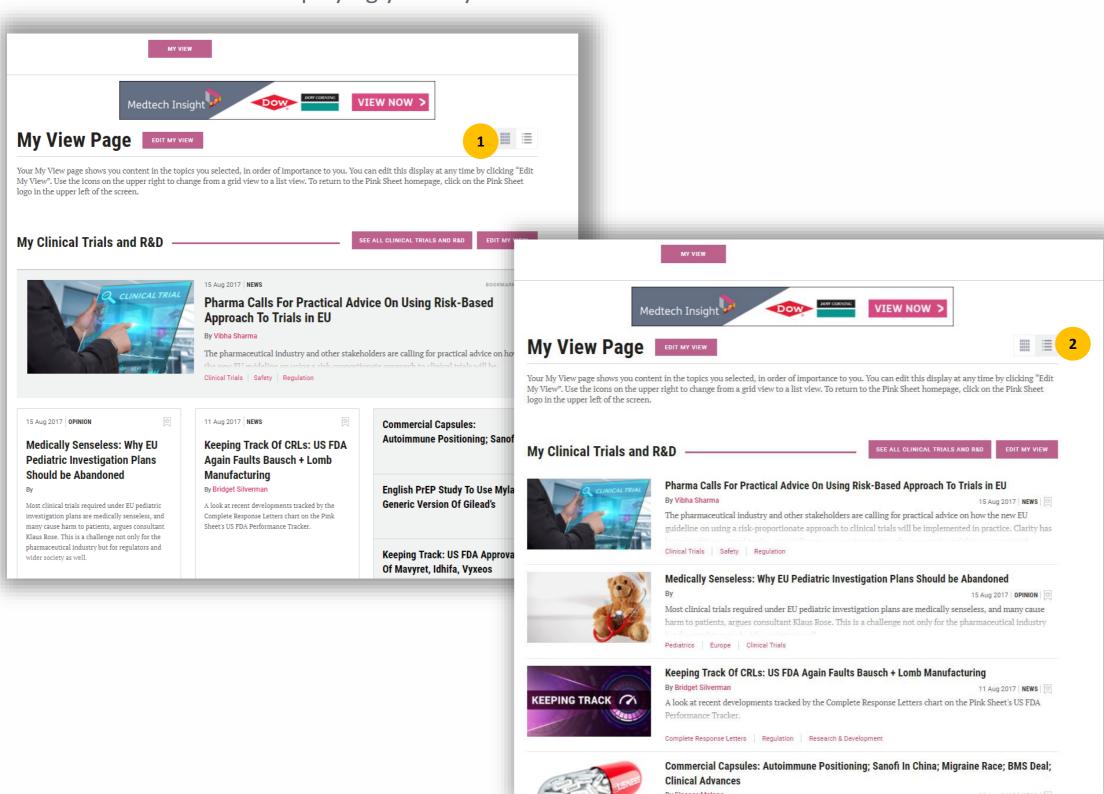
Click on the My View button to see your selected topics and articles. To return to the publication Homepage, simply click on the logo in the upper left.



- The My View button appears at the top of every page. If you have already set up My View, it will take you to your My View Page. Otherwise, it will take you to the My View set up page.
- Clicking on the publication's logo will return you to the main homepage

### Using My View: Grid View or List View?

You have two choices for displaying your My View articles

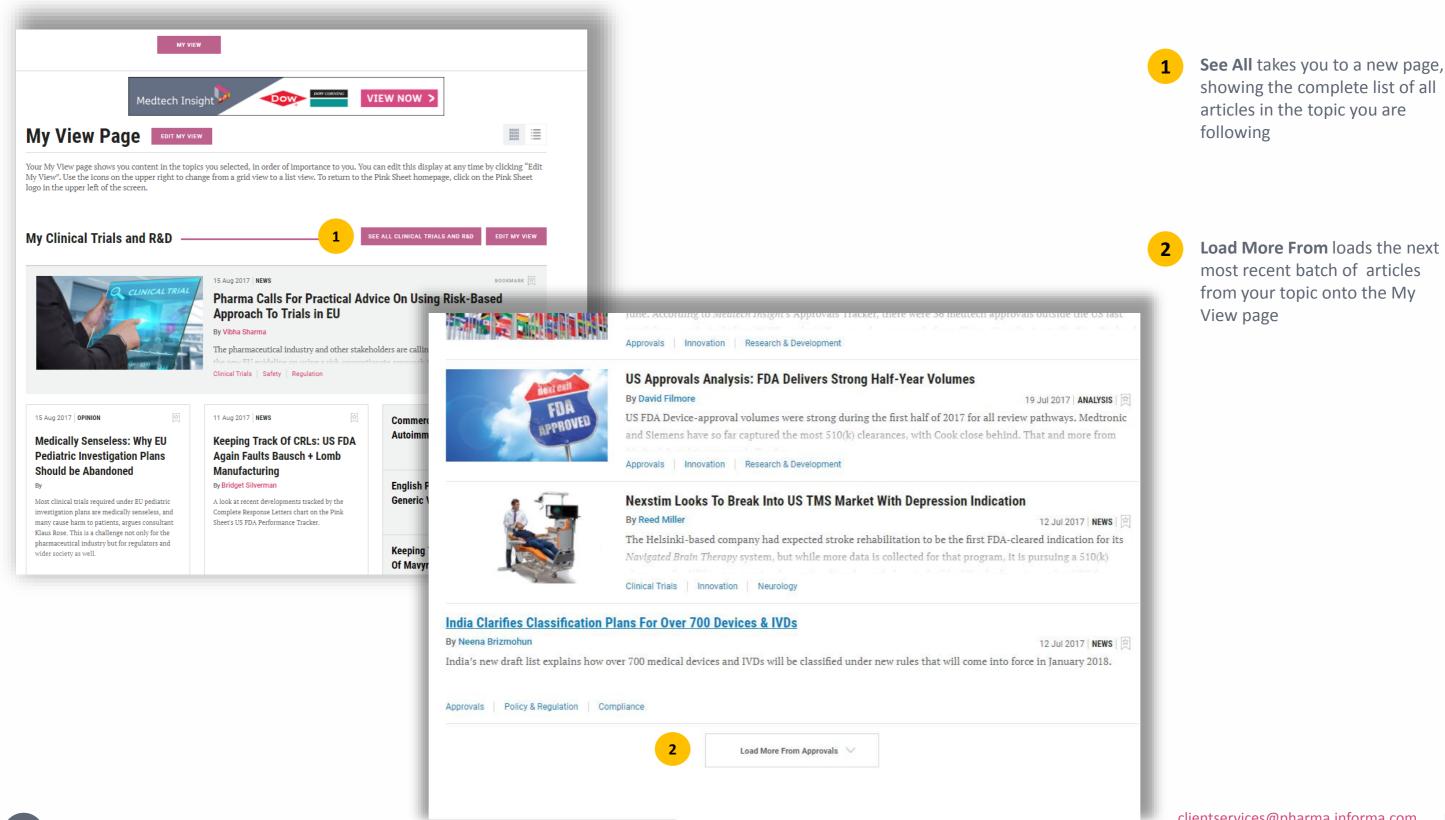


**Grid View** shows you the most recent news front and center.
Older stories take up less space.

2 List View shows you your articles in a compact list, complete with featured images and summary for each article for ease of scanning.

### Using My View: Loading More Content

My View shows you the most recent articles for the topic you are following, but you have two ways to see older articles.





### My View Topics

Scrip	Pink Sheet	Medtech Insight	In Vivo	HBW Insight	Generics Bulletin
Appointments	Asia Pacific	Appointments	Growth	Beauty (Cosmetics) – Business	Asia Pacific
Approvals	Clinical Trials and R&D	Approvals	Innovation	Beauty (Cosmetics) – Marketing	Biosimilars
Asia Pacific	Consumer Drugs	Asia Pacific	Leadership	Beauty (Cosmetics) – Regulation/Legislation	Deals
Biosimilars	Dermatology	Cardiovascular	Market Access	Health (OTC Drugs) – Business	Generics
Cardiovascular	Drug Approvals	Clinical Trials	Market Intelligence	Health (OTC Drugs) – Marketing	Europe
Central Nervous System	Drug Safety	Combination Products/Drug Delivery		Health (OTC Drugs) – Regulation/Legislation	Intellectual Property
Clinical Trials and Research & Development	Europe	Deals, M&A, and Financing		Market Intelligence	Manufacturing
Deals, Mergers, & Acquisitions	FDA Advisory Committees	Diabetes		Wellness (Dietary Supplements) – Business	Market Intelligence
Europe	Infectious Diseases	Digital Health		Wellness (Dietary Supplements) Marketing – Marketing	People
Immunology	Legal and IP	Europe		Wellness (Dietary Supplements) – Regulation/Legislation	Pricing Strategies: Reimbursement
Immuno-Oncology	Legislation	In Vitro Diagnostics			Regulation
Infectious Diseases	Manufacturing	Legal Issues			Sales and Earnings
Leadership	Market Access & Reimbursement	Market Access			Strategy
Metabolic	Review Pathways	Neurology/Neuromodulation			United States
Oncology	Neurology	Oncology			Value-Added Medicines
Pricing, Reimbursement and Market Access	Oncology	Orthopedics			
Respiratory	United States	Policy and Regulation			
Start-Ups & SME's		Quality Control and Compliance	These topi	cs are available to follow.	
United States		Start-Ups and Innovation	Note that	each publication has a	
		Surgery	separate li	st of topics.	
		United States			

# Ask the Analyst



### Ask the Analyst



#### What is the service?

If you have a question about any of our news stories, analysis or data, or indeed about any market or business issues that you face, ask us. Our expert journalists and analysts will conduct research and reply to your question. We will respond within two working days, but often quicker. We will let you know if we are unable to answer a particular question and why. This service is free to our subscribers. The time we can offer is dependent on your subscription value.

#### Who responds to the question? What experience do they have?

Our journalists and analysts will respond to you directly. We have spent many years researching and writing about all aspects of the pharmaceutical and medtech markets: R&D, clinical trials, market access, policy and regulation, financing and licensing. Our team has a wealth of experience, knowledge and a formidable network of contacts across the globe in all sectors of the industry.

#### Who can use the service?

All our subscribers can use the service. We offer at least one hour per month, and up to 12 hours, depending on the number of subscribers your organization has and the cost of your subscription. We can spend up to three hours on each question where time permits. Unused time is not cumulative but we will be flexible from one month to next. Time is not cumulative across our different products.

#### What the service is not

It is not consultancy – it is based on having a subscription to our products, it gives you a monthly time allocation and can incur no additional costs. There are limits to what we can answer, but ask us and together we will agree on how we can help. We cannot offer free access to information from other Informa products to which you do not subscribe but we will refer to those and other sources as needed to answer a query and to give you the opportunity to find out more about those products.



### Ask the Analyst

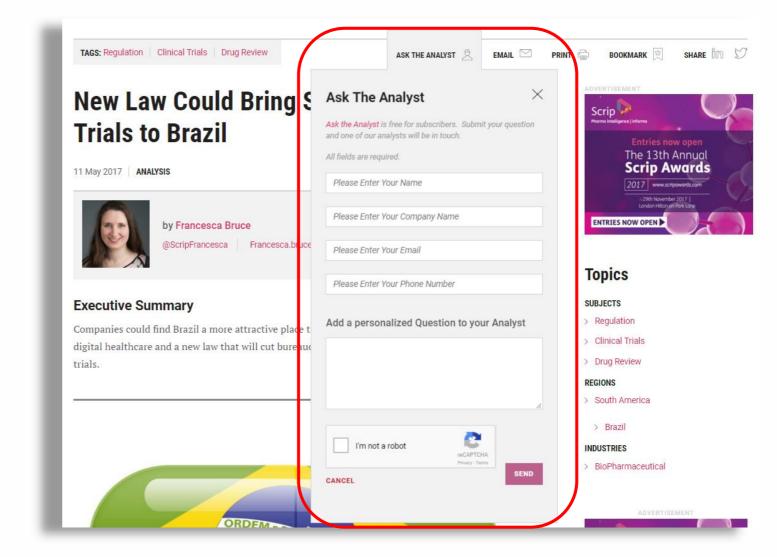
#### How do I ask a question?

The service is accessible by clicking the Ask the Analyst button at the top of the article page and completing the form. Your message will be received by our Client Services team who will direct your question to the relevant respondent – an editor, journalist or analyst from one of our teams. We will acknowledge the question, clarify and agree the scope, and let you know when you can expect our response to your question

#### What sort of questions can I ask?

Here are some examples of questions received:

- With all the recent deals on immune-oncology (Novartis, Merck KgaA, etc) who is currently in the lead (top 5) to be first to market?
- What is the landscape for pulmonary fibrosis drugs?
- What is the procedure and guidelines to have a new chemical entity identified as "breakthrough therapy" by the FDA?



- If a drug is approved mid-way through the year, and payers have an agreed formulary list from the start of the year that doesn't yet include the new drug, can this be added mid-year?
- Would you have a summary of the changes that are going to occur with the EU Clinical Trials Regulation?
- What are the details on the procedure to follow in order to enter the German market for Medical Devices?



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## Contact Us



### For More Information...

If you still have questions about how to access or use any of our products, or to schedule live training, please contact **Client Services** at:

#### Phone:

**US:** 888-670-8900 or +1 908-547-2200

**\Display** UK: +44 (20) 337 73737

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Email: <a href="mailto:clientservices@pharma.informa.com">clientservices@pharma.informa.com</a>

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If you have experiences you would like to share -- positive or negative, or ideas for how we can improve our products to make them more useful please contact us so we can arrange a time to speak:

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